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**User Testing #2**

**Team Verendus**

**Individual**

Name:

Mobile Phone Model/Tablet:

Browser Used:

Note: You are able to do the test case in the order you wish to. However, please note that pre-test instructions must be fulfilled before proceeding with the test case.

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| **B1G1 Connect: User Testing #2** |
| **Background** | Our team aims to deliver a mobile friendly (the layout and/or content responds or adapts based on the size of screen they are presented on using responsive CSS) web application for B1G1 (Buy1Give1), a social enterprise which emphasizes on transaction-based and impact-based giving. Through the use of real time location based services (Google Maps API) as well as leveraging on social media integration (FB, Twitter API), the mobile friendly web application aims to achieve individuals and B1G1 businesses engagement in the giving process. |
| **Aim** | The aim of this test is to collect feedback of the usability on the individual users who will be the frequent users of the mobile web applicants.  |
| **Time Needed** | 30 min to 60 min |
| **Contents** | 1. **Registration**
2. **Newsfeed**
3. **Comment**
4. **Check-In**
5. **View Impact**
6. **Support A Project**
7. **Account Management**
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| Test Case 1: Create new user |
| Pre-Test: Instructions: Go to your Internet Browser and enter this url (<http://www.buy1give1.info/mobile/individual.php>) |
| Begin Test Case 1 |
| Step | Action | Expected Output | Remarks(Indicate P if no remarks) |
| 1 | Click on “Join B1G1 Connect” button. |  |  |
| 2 | Register as a B1G1 Connect member. | “Your account has been created! Please login using your email and your password.” will be displayed. |  |
| 3 | Click on “Back to Login Page” link and login with your registered account. | The newsfeed page will be displayed. |  |
| End of Test Case 1 |

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| Test Case 2.1: Newsfeed – Comments Function |
| Pre-Test Instructions: You must complete Test Case 1 before proceeding with this test. |
| Begin Test Case 2.1 |
| Step | Action | Expected Output | Remarks(Indicate P if no remarks) |
| 1 | Click on “Comment” link of any feed in Newsfeed. | “Comments” page of the chosen feed is displayed. There will be a text box at the bottom of the feed to allow you to enter your comments for the feed. |  |
| 2 | Enter any comments that you wish in the textbox provided and click on the “Post” button. | “Comment has been added.” is displayed. |  |
| 3 | Click on “Back” link. | The comment you have entered previously is displayed. |  |
| 4 | Click “Remove” link to remove the previous comment. | “Comment has been removed” will be shown to inform you that the comment has been removed successfully. |  |
| 5 | Click on “Back” link. | The previous comment is deleted. |  |
| End of Test Case 2.1 |

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| Test Case 2.2: Newsfeed – Like Function |
| Pre-Test Instructions: You must complete Test Case 1 before proceeding with this test. |
| Begin Test Case 2.2 |
| Step | Action | Expected Output | Remarks(Indicate P if no remarks) |
| 1 | Click on “Like” link of any feed in Newsfeed. | “Unlike” link is shown instead of “Like" for the feed.  |  |
| 2 | Click on the “Unlike” link | The “Like” link is shown instead of “Unlike” for the feed.  |  |
| End of Test Case 2.2 |

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| Test Case 2.3: Newsfeed – Share Function |
| Pre-Test Instructions: You must complete Test Case 1 before proceeding with this test. |
| Begin Test Case 2.3 |
| Step | Action | Expected Output | Remarks(Indicate P if no remarks) |

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| 1 | Click on the “Share” link of the feed. | A pop up box, indicating the following available options:1. Facebook
2. Twitter
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| 2 | Click on Facebook icon. | Your Facebook page will be displayed. You can include your own message on the shared feed which will be posted to your Facebook newsfeed page.After sharing on FB, you will go back to B1G1 Connect newsfeed page. |  |
| 3 | User clicks on the “Share” link of the feed. | A pop up box, indicating the following available option:1. Facebook 2. Twitter |  |

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| 4 | Click on Twitter icon. | Your Twitter page will be displayed. You can include your own message on the shared feed which will be posted to your Twitter page. |  |
| 5 | Go back to the newsfeed page by entering on this url (http://www.buy1give1.info/mobile/feeds.php) |  |
| End of Test Case 2.3 |

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| Test Case 2.4: Newsfeed – Filter Function |
| Pre-Test Instructions: You must complete Test Case 1 before proceeding with this test. |
| Begin Test Case 2.4 |
| Step | Action | Expected Output | Remarks(Indicate P if no remarks) |
| 1 | Click on the “My Newsfeed” button | Display feeds posted by you. If there are no feeds, “There are no newsfeed to display” is displayed. |  |
| 2 | Click “All Newsfeed” link | Display all feeds made by you and the B1G1 Connect users. |  |
| End of Test Case 2.4 |

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| Test Case 2.5: Newsfeed – Instruction Function |
| Pre-Test Instructions: You must complete Test Case 1 before proceeding with this test. |
| Begin Test Case 2.5 |
| Step | Action | Expected Output | Remarks(Indicate P if no remarks) |
| 1 | Click on the “?” icon located at the top right hand corner | A pop-up box will be displayed to show what you can do at the “Newsfeed” page. | Can you located the “?” icon easily? |
| End of Test Case 2.5 |

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| Test Case 2.6: Newsfeed – Load More Feeds |
| Pre-Test Instructions: You must complete Test Case 1 before proceeding with this test. |
| Begin Test Case 2.6 |
| Step | Action | Expected Output | Remarks (Indicate P if no remarks) |
| 1 | Scroll to the bottom of the “Newsfeed” page and click on the “Load More Feeds” button. | More feeds are loaded. |  |
| End of Test Case 2.6 |

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| Test Case 3.1: Check In |
| Pre-Test Instructions: You must complete Test Case 1 before proceeding with this test. |
| Begin Test Case 3.1 |
| Step | Action | Expected Output | Remarks(Indicate P if no remarks) |
| 1 | Click on “Location” in the main navigation bar.\*If a pop-up box was displayed to you, else proceed to step 3. | “The website ‘http://www.buy1give1.info’ would like to use your location” warning message is displayed. |  |
| 2 | Click “Ok” to proceed. | Your current location is displayed in the Google Map. |  |
| 3 | Click “Check-In”. | “You have checked in at ‘XXX\*’.” should be displayed.*\*‘XXX’ represents the location where the user is currently located at.* |  |
| 4 | Click “Back”. | “YYY1 checked in at ‘XXX2\*’” should be posted on the Newsfeed.*1YYY represents your name.**2‘XXX’ represents the location where the user is currently located.* |  |
| End of Test Case 3.1 |

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| Test Case 3.2 : Check In – View Nearby Business Vacinity  |
| Pre-Test Instructions: You must complete Test Case 1 before proceeding with this test. |
| Begin Test Case 3.2 |
| Step | Action | Expected Output | Remarks(Indicate P if no remarks) |
| 1 | Click on “Location” in the main navigation bar.\*If a pop-up box was displayed to you. | “The website ‘http://www.buy1give1.info’ would like to use your location” warning message is displayed. |  |
| 1a | Click “Ok” to proceed. | Your current location is displayed in the Google Map. |  |
| 2 | Click on any blue pins on the map.*\*\* You might need to wait for 30 seconds for the pins to load.* | A box will appear from the blue pins showing a brief business member profile. |  |
| 3 | Click “View Profile”. | Detailed information about the B1G1 member that you have selected is displayed. |  |
| End of Test Case 3.2 |

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| Test Case 3.3: Check In – Instruction Function |
| Pre-Test Instructions: You must complete Test Case 1 before proceeding with this test. |
| Begin Test Case 3.3 |
| Step | Action | Expected Output | Remarks(Indicate P if no remarks) |
| 1 | Click on the “?” icon located at the top right hand corner | A pop-up box will occur showing the instructions of what you can do at the “Location” page. | Can you located the “?” icon easily? |
| End of Test Case 3.3 |

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| Test Case 4.1: Impact  |
| Pre-Test Instructions: You must complete Test Case 1 before proceeding with this test. |
| Begin Test Case 4.1 |
| Step | Action | Expected Output | Remarks(Indicate P if no remarks) |
| 1 | Click on the “Impact” button in the navigation bar. |

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| “Find out how you have made a difference! |  |

You have not shown support for any projects.” will be displayed. |  |
| End of Test Case 4.1 |

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| Test Case 4.2: Impact – Instruction Function |
| Pre-Test Instructions: You must complete Test Case 1 before proceeding with this test. |
| Begin Test Case 4.2 |
| Step | Action | Expected Output | Remarks(Indicate P if no remarks) |
| 1 | Click on the “?” icon located at the top right hand corner | A pop-up box will occur showing the instructions of what you can do at the “Impact” page. | Can you located the “?” icon easily? |
| End of Test Case 4.2 |

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| Test Case 5.1: Logout  |
| Pre-Test Instructions: You must complete Test Case 1 before proceeding with this test. |
| Begin Test Case 5.1 |
| Step | Action | Expected Output | Remarks(Indicate P if no remarks) |
| 1 | Click on logout link on the top right hand corner of the screen. | User will be redirected to B1G1 Connect home page. |  |
| End of Test Case 5.1 |

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| Test Case 6.1: Support - |
| Pre-Test: Instructions: Open the QR code scanner in your phone. |
| Begin Test Case 6.1 |
| Step | Action | Expected Output | Remarks(Indicate P if no remarks) |
| 1 | Scan the QR Code below: | Output A:There are no existing projects to support.Output B:A list of existing projects to support is displayed.If your expected output is A, Test Case 6.1 ends here. If your expected output is A, proceed to step 2.   |  |
| 2 | Select one of the project and clicks on “Support” button that is displayed at the bottom of the page. | “You have shown your support for Project XXX”.\*XXX refers to the name of the project which the user has selected. |  |
| 2 | Click the “Back” link | You will be redirected to the impact page to see the projects he/she has supported. |  |
| End of Test Case 6.1 |

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| Test Case 6.2: Support – Spamming of Support by same user |
| Pre-Test Instructions: Using the QR code scanner in your phone and scanned the QR Code below: |
| Begin Test Case 6.2 |
| Step | Action | Expected Output | Remarks(Indicate P if no remarks) |
| 1 | Select a project and click on “Support” button that is displayed at the bottom of the page. | “You are not able to support any projects from this business yet. Please visit this page again in XXX1 hours.” 1XXX refers to the number of hours remaining from the countdown of 3 hours from the last time you scan your QR code. |  |
| End of Test Case 6.2 |

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| Test Case 7.1: Impact - Verify the supported project and sharing on Facebook and Twitter |
| Pre-Test Instructions: Open the web browser and login to B1G1 Connect at: <http://www.buy1give1.info/mobile/individual.php>  |
| Begin Test Case 7.1 |
| Step | Action | Expected Output | Remarks(Indicate P if no remarks) |
| 1 | Click on the “Impact” button in the navigation bar. | A list of projects that you have supported will be displayed |  |
| 2 | Click on the “Facebook” icon | Your Facebook page will be displayed and you can publish your impact on your wall. After sharing on FB, B1G1 Connect page is displayed immediately. |  |
| 3 | Click on the “Twitter” icon | Your Twitter page will be displayed and you can publish your impact on your Twitter newsfeed. |  |
| 4 | Go back to the B1G1 Connect page by entering the url: <http://www.buy1give1.info/mobile/feeds.php>  |  |
| End of Test Case 7.1 |

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| Test Case 8.1: Account Management – Change password |
| Pre-Test Instructions: You must be logged in to B1G1 Connect at <http://www.buy1give1.info/mobile>  |
| Begin Test Case 8.1 |
| Step | Action | Expected Output | Remarks(Indicate P if no remarks) |
| 1 | Click on your username located at the top right hand corner of the page. | Manage Account page is displayed. |  |
| 2 | Enter the following passwords:Old Password: <your old password>New Password: <new password>Confirm New Password: <new password> | “You have successfully changed your password!” is displayed. |  |
| End of Test Case 8.1 |

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| Test Case 8.2: Account Management – Change profie picture |
| Pre-Test Instructions: You must complete Test Case 8.1 prior to this test.\*\* iPhone users may skipped this test, as it is not applicable. |
| Begin Test Case 8.2 |
| Step | Action | Expected Output | Remarks(Indicate P if no remarks) |
| 1 | Click on “Choose File” button under the Change Profile Picture section. | You will be requested to select the photo from your phone gallery. |  |
| 2 | Choose a picture of your choice and click on “Upload” button.\*\*Do note that the file size of the picture must be less than 50kb and format of .jpg, .png or .gif only. | Your profile picture has been changed. |  |
| End of Test Case 8.2 |

*Thank you for your participation in the User Testing!*

- END -