Test Flow

Number of Test Users: 10 from Non-client

Venue: SIS Level 3

1. User Preparation and testing tools set up
   1. User entered test venue
   2. Allocate seat and table to users
   3. Making sure that users are seated separately
   4. Assigned users with laptop, mobile device
   5. Let user have access to online questionnaire.
      1. Questionnaire - <http://tinyurl.com/sagebyUAT2>
2. Brief user about the application and what it does (See Short Brief)

### Short Brief

Hello! Thank you for being here and agree to try out our mobile application. The application that we are developing right now is for our IS480 module which is commonly known as FYP.

Basically, our application right now has 3 main functions.

### 1) Firstly, it allow user to log in through manual log-in or thought their Facebook account.

### 2) Secondly, the application allows the user to do a simple survey with few questions and options. It can come in different format such as textbox question or scale level question.

### 3) Thirdly, you can check on your user credits upon finishing a survey. Upon doing that, you can use our Rewards functionalities to purchase and store vouchers.

Before we let you all to try our application, let us to demonstrate to you how we go about accomplishing the two tasks. After which, we will give you a time frame to try it out yourself. You would need to fill up an online feedback form for us while testing out the application. You can access it through the computer. In case you are not sure of what to fill out, there are instructions in the form. Enjoy the survey!

1. Let the user **try**out the application (Refer to online questionnaire)
   1. Login and Logout Function 🡪 Survey Module Function 🡪 Viewing User Credits Functions 🡪Use Rewards Feature
2. Observations:
   1. Timing on the duration of the functionalities process followed by the overall process.
   2. Confusion
      1. List the features and functionalities that got users confused about
   3. Difficulties
      1. List the features and functionalities that users find it difficult to cope with.
3. Get users to complete online questionnaire.
   1. Ensure all necessary fields are answered.