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| --- | --- | --- |
| **User Segmentation**  | **Sample Size** | **Methods of Study** |
| Frequent Twitter User (10 SIS students and 10 non-SIS students) | 20 | User Observation , Feedback |
| Non- Twitter User  | 7 | User Observation , Feedback |

**Period**

2nd – 5th NOV

**Constraints**

1. Only window user
2. Have to installed Germanium before using the application
3. Testing Environment : User have to assume that they are in SMU or be physically in SMU

**Testing Features**

* Time Line
* Trends
* LostNFound (including filter)
* 3DModel
* Login

**Testing Objective**

To find out users’ perception towards application

To find out not-so-user-friendly features of the application

To find out the features that users faced difficulties in using the application

To find out the points where users faced performance leggings

To find out whether the users will be willing to use the application in the future (if not, why?)

Questions Link

[https://smusg.asia.qualtrics.com/SE/?SID=SV\_bI8BGg2jGlpBVtO&Preview=Survey&BrandID=smusg](https://hknprd0102.outlook.com/owa/redir.aspx?C=ehmRDFf48EaQN9cH7FCvi2jMEQ_cb84IPtW8ygLjT_pKI8Fin8E-9pZEU8ZeaVl1LeauUjG3V1Q.&URL=https%3a%2f%2fsmusg.asia.qualtrics.com%2fSE%2f%3fSID%3dSV_bI8BGg2jGlpBVtO%26Preview%3dSurvey%26BrandID%3dsmusg)