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**User Testing #3**

**Team Verendus**

**Business Member**

Name:

Mobile Phone model/Tablet model:

Version:

Browser used:

Note: You are able to do the test case in the order you wish to. However, please note that pre-test instructions must be fulfilled before proceeding with the test case.

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| **Background** | Our team aims to deliver a mobile friendly (the layout and/or content responds or adapts based on the size of screen they are presented on using responsive CSS) web application for B1G1 (Buy1Give1), a social enterprise which emphasizes on transaction-based and impact-based giving. Through the use of real time location based services (Google Maps API) as well as leveraging on social media integration (FB, Twitter API), the mobile friendly web application aims to achieve individuals and B1G1 businesses engagement in the giving process. |
| **Aim** | The aim of this test is to collect further feedback after significant changes have been made prior to UT#3 on the usability of the business member functions.This UT aims to receive feedback from the actual business members. |
| **Time Needed** | 30 min |
| **Contents** | 1. **Account Management**
2. **Project Management**
3. **Activities Management**
4. **Results**
5. **Summary**
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| Test Case 1: Account Management - Login |
| Pre-Test: Instructions: Go to your Internet Browser and enter this URL ([http://www.b1g1.com/connect/business.php](http://www.buy1give1.info/mobile/business.php)) |
| Begin Test Case 1 |
| Step | Action | Remarks: |
| 1 | Login using your business account. |  |
| End of Test Case 1 |

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| Test Case 2: Projects Management |
| Pre-Test: Instructions: Go to your Internet Browser and enter this URL ([http://www.b1g1.com/connect/projects.php](http://www.buy1give1.info/mobile/projects.php)) |
| Begin Test Case 2 |
| Step | Action | Remarks: |
| 1 | View the list of public projects.Do you have any difficulties viewing the projects?(Circle)Yes/NoFrom a scale of 1-9 (1- Extremely Easy, 5 – neutral and 9 - Extremely Difficult), how easy was the process required to view the list of public projects?(Circle)1 2 3 4 5 6 7 8 9 |  |
| 2 | Add a project of your choice to the public project list. Do you have any difficulties adding the project?(Circle)Yes/NoFrom a scale of 1-9 (1- Extremely Easy, 5 – neutral and 9- Extremely Difficult), how easy was the process required to add a project?(Circle)1 2 3 4 5 6 7 8 9 |  |
| 3 | Remove a public project from the list.Do you have any difficulties deleting the project?(Circle)Yes/NoFrom a scale of 1-9 (1- Extremely Easy, 5 – neutral and 9- Extremely Difficult), how easy was the process required to delete a project?(Circle)1 2 3 4 5 6 7 8 9 |  |
| 4 | List down the projects in the favorite list in the remarks column. |  |
| 5 | There is a function to remind you to give. Are you able to find and set the date for reminder?(Circle)Yes/NoFrom a scale of 1-9 (1- Extremely Easy, 5 – neutral and 9- Extremely Difficult), how easy was the process required to set a reminder?(Circle)1 2 3 4 5 6 7 8 9 |  |
| 6 | Locate the “?” icon. What do you think is the purpose of this “?” icon?Do you think there is a better way to display it? How?From a scale of 1-9 (1- Extremely Easy, 5 – neutral and 9- Extremely Difficult), how easy was the process required to locate the “?” icon?(Circle)1 2 3 4 5 6 7 8 9 |  |
| End of Test Case 2 |

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| Test Case 3: Activities Management |
| Pre-Test: Instructions: Go to your Internet Browser and enter this URL ([http://www.b1g1.com/connect/feeds.php](http://www.buy1give1.info/mobile/feeds.php)) |
| Begin Test Case 3 |
| Step | Action | Remarks: |
| 1 | Comment on one of the post in the news feed.Do you have any difficulties commenting?(Circle)Yes/NoFrom a scale of 1-9 (1- Extremely Easy, 5 – neutral and 9- Extremely Difficult), how easy was the process required to comment?(Circle)1 2 3 4 5 6 7 8 9 |  |
| 2 | Remove your comment in the previous step.Do you have any difficulties deleting the comment?(Circle)Yes/NoFrom a scale of 1-9 (1- Extremely Easy, 5 – neutral and 9- Extremely Difficult), how easy was the process required to delete the comment?(Circle)1 2 3 4 5 6 7 8 9 |  |
| 3 | Like one of the post in the list of activities.Do you have any difficulties liking a post?(Circle)Yes/NoFrom a scale of 1-9 (1- Extremely Easy, 5 – neutral and 9- Extremely Difficult), how easy was the process required to like a post?(Circle)1 2 3 4 5 6 7 8 9 |  |
| 4 | Unlike the post in the previous step.Do you have any difficulties un-liking the post?(Circle)Yes/NoFrom a scale of 1-9 (1- Extremely Easy, 5 – neutral and 9- Extremely Difficult), how easy was the process required to unlike the post?(Circle)1 2 3 4 5 6 7 8 9 |  |
| 5 | View activities that are only made by you.Did you face any difficulties?(Circle)Yes/NoFrom a scale of 1-9 (1- Extremely Easy, 5 – neutral and 9- Extremely Difficult), how easy was the process required to view your activities only?(Circle)1 2 3 4 5 6 7 8 9 |  |
| 6 | Share a post on Facebook or Twitter.Which social media platform did you shared on?Did you have any difficulties sharing the post?(Circle)Yes/NoFrom a scale of 1-9 (1- Extremely Easy, 5 – neutral and 9- Extremely Difficult), how easy was the process required to share a post?(Circle)1 2 3 4 5 6 7 8 9 |  |
| 7 | Load more activities in the page.Did you face any difficulties?(Circle)Yes/NoFrom a scale of 1-9 (1- Extremely Easy, 5 – neutral and 9- Extremely Difficult), how easy was the process required to view more activities?(Circle)1 2 3 4 5 6 7 8 9 |  |
| 8 | Locate the “?” icon for the activities page.Are you able to locate? (Circle)Yes/No |  |
| End of Test Case 3 |

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| Test Case 4: Results Management |
| Pre-Test: Instructions: Go to your Internet Browser and enter this URL ([http://www.b1g1.com/connect/results.php](http://www.buy1give1.info/mobile/results.php)) |
| Begin Test Case 4 |
| Step | Action | Remarks: |
| 1 | View the support results in the Results page.Are you able to locate? (Circle)Yes/No |  |
| 2 | Give contributions to the projects.Did you face any difficulties?(Circle)Yes/NoFrom a scale of 1-9 (1- Extremely Easy, 5 – neutral and 9- Extremely Difficult), how easy was the process required to contribute?(Circle)1 2 3 4 5 6 7 8 9 |  |
| 3 | Locate the “?” icon for the Results page.Are you able to locate? (Circle)Yes/No |  |
| End of Test Case 4 |

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| Test Case 5: Summary Management |
| Pre-Test: Instructions: Go to your Internet Browser and enter this URL ([http://www.b1g1.com/connect/summary.php](http://www.buy1give1.info/mobile/summary.php)) |
| Begin Test Case 5 |
| Step | Action | Remarks: |
| 1 | View the overall contribution summary in the Summary page.State down the following:Total Micro-Giving: \_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_Total Contributions: USD \_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_Did you face any difficulties?(Circle)Yes/NoFrom a scale of 1-9 (1- Extremely Easy, 5 – neutral and 9 - Extremely Difficult), how easy was the process required to find out the summary details?(Circle)1 2 3 4 5 6 7 8 9 |  |
| 2 | State down the number of categories of projects which you can see.Did you face any difficulties?(Circle)Yes/NoFrom a scale of 1-9 (1- Extremely Easy, 5 – neutral and 9 - Extremely Difficult), how easy was the process required to view by category?(Circle)1 2 3 4 5 6 7 8 9 |  |
| 3 | What are the other modes of viewing the summary that you can find in the page?Do you think it is useful to allow users to view contributions by different modes?(Circle)Yes/NoWhy?\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_ |  |
| 4 | Locate the “?” icon for the Summary page.Are you able to locate? (Circle)Yes/No |  |
| End of Test Case 5 |

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| Test Case 6: Account Management - Logout |
| Pre-Test: Instructions: Nil |
| Begin Test Case 6 |
| Step | Action | Remarks: |
| 1 | Logged out of the account.Did you face any difficulties?(Circle)Yes/NoFrom a scale of 1-9 (1- Extremely Easy, 5 – neutral and 9- Extremely Difficult), how easy was the process required to Logout?(Circle)1 2 3 4 5 6 7 8 9 |  |
| End of Test Case 6 |

*Thank you for your participation in the User Testing!*

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