

Test plan (Lab study 2)

- × Goals
 - Scope:
 - Testing usability of the application and the functions that are developed up till now.
 - CRUD Product
 - CRUD Scenario
 - CRUD markers
 - CRUD lane
 - Consolidate
 - Analyse single scenario
- × Purpose
 - Quality testing
 - Are users able to navigate the application without much help
 - Are the words used clear?
 - Are there any bugs there were not caught previously?
 - What are the users' likes and dislikes with regards to our application?
 - Are users able to carry out the activities in the map page without any or much help?
 - To see if some issues brought up by the previous evaluators are faced by this batch of evaluators.
- × Method
 - What *tasks* will participants perform?
 - What is your test *procedure*?
 - Thinking aloud method
- × Participants
 - How many *users* of what *types* will you recruit?
- × Demographics
 - Staffs from GTL and DHL
 - SMU operations management professions
- × Environment
 - Around school
- × Data
 - Qualitative and Quantitative data