



User Test 4 (As a user)

Instructions:

Complete the following tasks below with the use of the Eco Leaders web application and answer the questions. If you face any difficulties completing the tasks, please feel free to approach any of the facilitators for guidance.

Note: This is not a test of your ability but the usability of our application.

You are tasked to visit the Eco Leaders web application to complete a series of tasks. Please proceed to login and carry out the necessary actions.

You are currently on your way out and you would like to play your part in saving the environment by taking the train today! You decide to initiate a new Pledge in the Eco Leaders web application to earn more points!

Task 1: Initiate a Pledge

Visit the following link: www.ecoleaders.sg , and login using Facebook. If you do not have Facebook, you can register for an account.

Navigate your way around the application and initiate a pledge by selecting “Initiate My Own Pledge” and write “taking the train today”. Submit the pledge without uploading an image.

Please fill in the following:

S/N	List down any difficulties faced while initiating a pledge
1	
2	
3	

Now that you have initiated a pledge, you will need to wait for the administrator to approve it before you are awarded points.

Task 2: Submit an action under activity type “As an Individual”

After initiating a pledge, you remembered that you took a picture of your notes being written on recycled paper earlier in the day. You decide to submit an action to earn more points!

Submit an action under activity type “As An Individual” and upload an image named “recycled_notes” found on the desktop.

Please fill in the following:

S/N	Activities that you would like to see not available on our application
1	
2	
3	

Task 3: Check status of activities submitted

You are now curious to see whether your pledge and action has been approved by the administrator.

Navigate your way around the application to find out where you can view your activity and pledge history to check the status of your activities submitted. Take note of how many clicks it took for you to do so.

How many clicks did it take for you to find your Activity History page? _____

Do you think that the Activity History page is intuitive enough? If no, what can be done to make it more intuitive?

Check the status of the Pledge that you have initiated. Has it been approved? Yes / No

Check the status of the Activity that you have submitted. Has it been approved? Yes / No

Congratulations! You have been awarded points for the initiated pledge and action that you have initiated.

Task 4: View Statistics

You are curious to find out how many pledges have been taken by users from your school.

Before you do so, make sure that you have updated your profile to include your school. After updating your profile, navigate your way around the application to find the Statistics Page.

How many clicks did it take for you to find the Statistics Page? _____

How many Pledges were taken by users from your School?

Do you think that the Statistics Page is informative? If no, what additional information would you like to see?

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Task 5: View news and events

After checking your points, you would like it check out if there are any new events and news on the web application.

Please fill in the following (if applicable):

For news,

S/N	Information you would like to see that is not found on the application
1	
2	
3	

For events,

S/N	Information you would like to see that is not found on the application
1	
2	
3	

Task 6: Logout of account

Now that you have done all that you wanted on the Eco Leader web application, you are now ready to logout of your account.

Logout of your account. Are you redirected to the login page?

Yes No

END