

Use Case Description

Owner

Use Case	Description
Pay through PayPal	Implement embedded PayPal payments so that Owners will not have to leave Pivotal Expert in order to escrow their next payments.
Create/Edit Project	Owners can post their projects for developers to bid, and edit them at later stages
Accept/Reject Deliverable	After a developer submits his work for an iteration, the Owner can accept or reject it.
Manage Bids	Owners can view all bids for each of his projects, and decide which one he wants to accept.

Developer

Use Case	Description
Create Bid	Developers can bid for the projects that they are interested in.
Edit Iteration Plan	Developers will be able to edit their iteration plan and submit to the Owner before the iteration starts.

Both Developer and Owner

Use Case	Description
Login/Logout	Users can log in to Pivotal Experts through their Facebook or Google Account.
Edit User Settings	Users can edit their profile, paypal email and verify their school under the settings option.
View Projects	Users can view the available or completed projects
View Workroom	The workroom will only be seen by the owner and the developer of that project. It displays the title, project wall, and the iterations breakdown, also known as the project work plan
Write on Project Wall	Both the owner and developer can write notes on the project wall
View Dashboard	When a user logs in, he will see a dashboard which contains his profile, news feed, projects and some important figures such as money earned/spent.
Feedback through Get Satisfaction	There is a feedback tab on the left side of the browser which allows user to post ideas, questions, problems and compliments to getsatisfaction.com for Pivotal Expert. Users can also suggest new badges through this feedback channel.
Send Messages	Users can send messages to each other's inbox in Pivotal Expert.
Change Iteration Status	Developer can start or submit an iteration, while the owner can accept or reject it
Search for Project	Users can search for projects using different keywords
Sort/Filter Projects	Allow users to filter or sort projects through various categories, such as payments
Sort/Filter Developers	Allow owners to filter developers through various categories, such as name or school
View Developer's Profile	Users can look at the work done by a developer, as well as his badges

Share links through Social Networks	Enable users to post their projects to their Facebook, Twitter and LinkedIn accounts.
Suggest Schools	Users can request for new schools to be added into Pivotal Expert's database
View Badges	Users can see the number of badges that each developer has obtained

Administrator

View Google Analytics	Administrator will be able to view the charts of important data such as the pages with the highest number of views
View Pivotal Expert Analytics	Create a dashboard for the admin that shows a quick snapshot of all important Pivotal Expert numbers.

System

Email Verification	System will be able to verify if the developer's school email address is valid.
Identify Location	System will use the longitude and latitude based on the user's IP address to locate the user's region, as well as compare his location with another user.