

# User Testing 3

## Study Task List

This study will be conducted based on a sequence of tasks described below. If you encounter any difficulties during the task, please feel free to approach the friendly facilitators for assistance.

### Doctors Setting

#### Task 1: Create a new doctor

#### Task 2: Assign appointment types to the doctor created

1. Rate how easy it is to create a new doctor?

Very Difficult	Moderately Difficult	Neither Difficult nor Easy	Moderately Easy	Very Easy
1	2	3	4	5

2. Rate how easy it is to assign appointment types to a new doctor?

Very Difficult	Moderately Difficult	Neither Difficult nor Easy	Moderately Easy	Very Easy
1	2	3	4	5

3. Rate how intuitive it is to assign time slots to an appointment type?

Very Confusing	Moderately Confusing	Neither Confusing nor Intuitive	Moderately Intuitive	Very Intuitive
1	2	3	4	5

4. How much do you like this group of tasks – Doctor Settings?  
(Consider both the process & look and feel)

I Strongly Dislike it	I Dislike it	Neither Like nor Dislike	I Like It	I Strongly Like it
1	2	3	4	5

## Appointment Type Settings

### Task 3: Create a new appointment type

### Task 4: Edit available time slot of an appointment type assigned to a doctor

5. Rate how easy it is to create a new appointment type?

Very Difficult	Moderately Difficult	Neither Difficult nor Easy	Moderately Easy	Very Easy
1	2	3	4	5

6. Rate how easy it is to edit available time slot of an appointment type assigned to a doctor?

Very Difficult	Moderately Difficult	Neither Difficult nor Easy	Moderately Easy	Very Easy
1	2	3	4	5

7. Rate how intuitive it is to remove existing and add new time slot of an appointment type assigned to a doctor?

Very Confusing	Moderately Confusing	Neither Confusing nor Intuitive	Moderately Intuitive	Very Intuitive
1	2	3	4	5

8. How much do you like this group of tasks – Appointment Type Settings?  
(Consider both the process & look and feel)

I Strongly Dislike it	I Dislike it	Neither Like nor Dislike	I Like It	I Strongly Like it
1	2	3	4	5

## Calendar Settings

### Task 5: Change color of an appointment type

### Task 6: Edit start time & end time of a calendar

9. Rate how useful it is to change color of an appointment type?

Very Unuseful	Moderately Unuseful	Neither Unuseful nor Useful	Moderately Useful	Very Useful
1	2	3	4	5

10. Rate how useful it is to edit the time range displayed on calendar?

Very Unuseful	Moderately Unuseful	Neither Unuseful nor Useful	Moderately Useful	Very Useful
1	2	3	4	5

11. How much do you like this group of tasks – Calendar Settings?

*(Consider both the process & look and feel)*

I Strongly Dislike it	I Dislike it	Neither Like nor Dislike	I Like It	I Strongly Like it
1	2	3	4	5

## Analytics Dashboard Analysis

**Task 1: Analyze and interact with the Return of Investment (ROI) charts**

**Task 2: Apply filter on the ROI charts**

**Task 3: Save a filter**

1. Rate how easy it is to analyze and interact with the ROI charts?

Very Difficult	Moderately Difficult	Neither Difficult nor Easy	Moderately Easy	Very Easy
1	2	3	4	5

2. Rate the usefulness of the ROI charts?

Very Unuseful	Moderately Unuseful	Neither Unuseful nor Useful	Moderately Useful	Very Useful
1	2	3	4	5

3. How do you find the improved ROI Chart compared to the previous one?

---

---

**Task 4: Analyze and interact with the Appointments Scheduled charts**

**Task 5: Apply filter on the Appointment Scheduled charts**

**Task 6: Save a filter**

4. Rate how easy it is to analyze and interact with the Appointment Scheduled charts?

Very Difficult	Moderately Difficult	Neither Difficult nor Easy	Moderately Easy	Very Easy
1	2	3	4	5

5. Rate the usefulness of the Appointment Scheduled charts?

Very Unuseful	Moderately Unuseful	Neither Unuseful nor Useful	Moderately Useful	Very Useful
1	2	3	4	5

6. How do you find the improved Appointment Scheduled Chart compared to the previous one?

---

---

**Task 7: Analyze and interact with the Conversion Rate charts**

**Task 8: Apply filter on the Appointment Scheduled charts**

**Task 9: Save a filter**

7. Rate how easy it is to analyze and interact with the Conversion Rate charts?

Very Difficult	Moderately Difficult	Neither Difficult nor Easy	Moderately Easy	Very Easy
1	2	3	4	5

8. Rate the usefulness of the Conversion Rate charts?

Very Unuseful	Moderately Unuseful	Neither Unuseful nor Useful	Moderately Useful	Very Useful
1	2	3	4	5

9. How do you find the improved Conversion Rate Chart compared to the previous one?

---

---

**Task 10: Add a new marketing spent**

**Task 11: Add a new marketing spent on a new marketing channel**

**Task 12: Interact with the marketing spent table**

10. Rate how easy it is to add a new marketing spent?

Very Difficult	Moderately Difficult	Neither Difficult nor Easy	Moderately Easy	Very Easy
1	2	3	4	5

11. Rate how intuitive it is to add a new marketing spent on a new channel?

Very Confusing	Moderately Confusing	Neither Confusing nor Intuitive	Moderately Intuitive	Very Intuitive
1	2	3	4	5

12. Any comment on the Marketing Expenditure form?

---

---

13. How much do you like this group of tasks - Analytics Dashboard Analysis?  
(Consider both the process & look and feel)

I Strongly Dislike it	I Dislike it	Neither Like nor Dislike	I Like It	I Strongly Like it
1	2	3	4	5

## Post Questionnaire

14. Rate how easy it is to interact with the charts and graphs?

Very Difficult	Moderately Difficult	Neither Difficult nor Easy	Moderately Easy	Very Easy
1	2	3	4	5

15. Rate the overall usefulness of the module in helping you perform your regular analysis?

Very Unuseful	Moderately Unuseful	Neither Unuseful nor Useful	Moderately Useful	Very Useful
1	2	3	4	5

16. How pleasing do you find the design of the module (user interface)

Very Unuseful	Moderately Unuseful	Neither Unuseful nor Useful	Moderately Useful	Very Useful
1	2	3	4	5