**EXCEPTIONAL SCENARIOS**

**UAT Test Instructions**

**Scenario-Based Instructions**

**GIVE INSTRUCTIONS:**

* **WE WOULD NOW BE TESTING THE EXCEPTIONAL FLOW CASES.**
* **PLEASE REMEMBER TO FOLLOW THE STEPS THAT HAVE BEEN GIVEN. WE WOULD NOT RESTART FROM THE BEGINNING, BUT**
* **WE WOULD BE USING THE TASKS THAT HAVE ALREADY BEEN CREATED.**
* **PLEASE LISTEN CAREFULLY FOR THE TASK NAMES.**

**THERE ARE 4 EXCEPTIONAL TEST CASES THAT WOULD BE TESTED:**

**Task: Exceptional Scenarios**

* Volunteer Matched but Rejects the Task
* Empact Rejects the Volunteer by Approving other Volunteers
* Empact Voids Task at In Progress
* Empact Voids Task at In Review

ESTIMATED TIME: 1 HOUR

**EXCEPTIONAL SCENARIO 1: Volunteer Matched But Rejects Task**

Pre-Condition:

* Task created that has a matched volunteer
* Matched volunteer should already have been matched earlier on

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| VOLUNTEER MATCHED: Moon Cheong (wmcheong.2010@sis.smu.edu.sg) |
| TASK ALLOCATED: IT Development Volunteer |

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| Task | Volunteer  | Empact |
| Volunteer should reject the task | 5.5 |  |
| Volunteer should check that the task is taken out of “Awaiting Empact Approval” |  |  |
| Empact should see that the task has been rejected and moved into Unmatched. |  |  |
| Empact should see these changes reflected in the dashboard |  | 8.4 |

**EXCEPTIONAL SCENARIO 2: Empact Rejects the Volunteer by Approving Other Volunteers**

Pre-Condition:

* Task created that has one or more matched volunteer
* Matched volunteer should already have been matched earlier on
* All volunteers should have accepted the tasks

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| VOLUNTEER #1: Moon Cheong (wmcheong.2010@sis.smu.edu.sg)VOLUNTEER #2: Empact Vol 2 (empactvol2@gmail.com)VOLUNTEER #3: Empact Vol 3 (empactvol3@gmail.com)*Volunteer 1 would be accepted, while Volunteer 2 and Volunteer 3 would be rejected.* |
| TASK ALLOCATED: Social Justice for Children |

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| Task | Volunteer  | Empact |
| Empact should approved the selected volunteer in order to reject the other volunteers. |  | 5.9 |
| Volunteer 1 receives the approval for task email notification | 10.3 |  |
| Volunteer 2 and 3 receives rejection email notification | 10.3 |  |
| Empact should see that the task has moved into In-Progress with the volunteer being assigned to the task |  | 5.9 |
| Empact should see these changes reflected in the dashboard |  | 8.4 |

**EXCEPTIONAL SCENARIO 3: Empact Voids the Task In Progress**

Pre-Condition:

* Task created that has one matched volunteer
* Matched volunteer should already been approved by Empact
* Volunteer should have entered a time into the timesheet

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| VOLUNTEER #1: Kevin Ang (empactvol@gmail.com) |
| TASK ALLOCATED: Pick Up Furniture Donation |

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| Task | Volunteer  | Empact |
| Volunteer should check task is in Current Tasks and add a timesheet slot | 6.2 |  |
| Empact should void the task |  | 5.11 |
| Volunteer should see that the task is no longer In Progress and is not in any of the tasks tabs at all |  |  |
| Empact should see that the tasks is no longer in any of the task tabs at all. |  |  |
| Empact should see these changes reflected in the dashboard |  | 8.4 |

**EXCEPTIONAL SCENARIO 4: Empact Voids the Task At Review**

Pre-Condition:

* Task created that has one matched volunteer
* Matched volunteer should already been approved by Empact
* Volunteer should have entered a time into the timesheet

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| VOLUNTEER DOER: Moon Cheong (wmcheong.2010@sis.smu.edu.sg)VOLUNTEER REVIEWER: Kevin Ang (empactvol@gmail.com) |
| TASK ALLOCATED: Happiness at Heart, Review: Happiness at Heart |

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| Task | Volunteer  | Empact |
| Volunteer should submit the task for review. | 6.4 |  |
| Empact should void a task that is In-Review |  | 5.11 |
| Volunteer should see that the task has been removed from In-Review |  |  |
| Empact should see that the task and the associated review task is no longer in any of the task tabs. |  |  |
| Empact should see these changes reflected in the dashboard |  | 8.4 |

**EXCEPTIONAL SCENARIO 5: Volunteer Login resets password after login information provided**

Pre-Condition: Existing volunteer that is a new signup and not approved

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| NEW SIGN UP VOLUNTEER: waimun90@hotmail.com |

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| Task | Volunteer | Empact |
| Volunteer should attempt to reset their password | 2.3 |  |
| Volunteer should receive a new set of password in their inbox. They should attempt to login using this information. | 2.3 |  |