

Satisfaction Results		
Staff	Old	New
Joel	-	7
Sindy	8	7
Edy	6	7
Frank	6	7
Total	20	28
Grand Total	30	40
Percentage	67%	70%
% Increase By:	5%	

Ease of Use (User Friendliness):	
Staff	
Joel	8
Sindy	8
Edy	8
Frank	6
Total	30
Grand Total	40
Percentage	75%

Count of Bugs by Criticality Category	
1 to 3	6
4 to 6	7
7 to 8	13
9 to 10	1

Count of Bugs by Issue Category	
Validation	9
Function	10
Emma Response	5
Rename	3

Pass/Failed Test Case					
	Frank	Sindy	Joel	Edy	Total
Failed Test Cases	2	2	1	6	11
Passed Test Cases	33	38	8	38	117
Total Number of Test Cases	35	40	9	44	128
Passing %	95%	95%	89%	86%	91%

Comments:				
	Frank	Edy	Sindy	Joel
Font Size:	Good	Good	Good	Good
Colour:	Good	Good	Good	Include corporate colors
Web Design:	We need to refine the 'look & feel', choice of words used, as well as the branding for the Portal and AI BOT	Good	Good	Good