

Study Script – OneRevo1ution

Ecoplanning

Procedures to carry out User Testing:

- 1) Open the **url link** for the application and survey form.
- 2) 1 in charge of taking down the notes and carrying out the testing
- 3) Introduce yourself to the participant. Thank them for participating.
- 4) Hand participant the *Informed Consent Form* document and briefly explain the purpose of this user testing session.
- 5) Give them time to read through, acknowledge and sign after "Participant's Statement".
- 6) Sign the Investigator's Statement to acknowledge that you have explained and defined in detail the research procedures.
- 7) Hand participant the *Task Instructions* document.
- 8) Give them time to read through and clarify any questions, if asked.
- 9) Signal time to start testing the application.

Task 1- Register and login

Since you are a new user, please register for an account first then login.

Things to do

1. List the difficulties the user faced, and whether they asked any questions.
2. Jot down any comments made

Task 2-CRUD product

Please create 3 products first.

Please let us know when you have completed this task.

Things to do

1. List the difficulties the user faced, and whether they asked any questions.
2. Jot down any comments made
3. Please proceed on to the survey.

Task 3-Create a scenario

Now, please create a scenario.

Please let us know when you have completed this task.

Things to do

1. List the difficulties the user faced, and whether they asked any questions.
2. Jot down any comments made
3. Please proceed on to the survey.

Task 4-CRUD markers

Now, please create a scenario.

Please let us know when you have completed this task.

Things to take note

- √ Check if the users attempt to drag the words as well
- √ Do they try to rename the marker after dropping it.

Things to do

1. List the difficulties the user faced, and whether they asked any questions.
2. Jot down any comments made
3. Please proceed on to the survey.

Task 5-Create lanes

Now, please create a scenario.

Please let us know when you have completed this task.

Things to take note

- ✓ Do they try to move the lane after it is created

Things to do

1. List the difficulties the user faced, and whether they asked any questions.
2. Jot down any comments made

Task 6-Edit lanes

Now, please create a scenario.

Please let us know when you have completed this task.

Things to do

1. List the difficulties the user faced, and whether they asked any questions.
2. Jot down any comments made

Task 7-Delete lane

Now, please create a scenario.

Please let us know when you have completed this task.

Things to do

1. List the difficulties the user faced, and whether they asked any questions.

2. Jot down any comments made
3. Please proceed on to the survey

Task 8- Save and analyze a scenario

Follow the instruction sheet

Things to do

1. List the difficulties the user faced, and whether they asked any questions.
2. Jot down any comments made
3. Please proceed on to the survey

Task 9-Import and Export

Follow the instruction sheet

Things to do

1. List the difficulties the user faced, and whether they asked any questions.
2. Jot down any comments made
3. Ask **managers** to look at the excel tabs and see if they have any comments on it.

Task 10-Duplication of a scenario

Follow the instruction sheet

Things to do

1. List the difficulties the user faced, and whether they asked any questions.
2. Jot down any comments made
3. Please proceed on to the survey

Task 11- Consolidation of markers

Follow the instruction sheet

Things to do

1. List the difficulties the user faced, and whether they asked any questions.
2. Jot down any comments made
3. Please proceed on to the survey

Task 12 – Analysis of Multiple Graph

Follow the instruction sheet

Things to do

1. List the difficulties the user faced, and whether they asked any questions.
2. Jot down any comments made
3. Ask for opinions of graph

Task 13- Delete of scenario

Follow the instruction sheet

Things to do

1. List the difficulties the user faced, and whether they asked any questions.
2. Jot down any comments made
3. Please proceed on to the survey