Survey 1 (User Requirement Analysis)

Survey URL:

https://docs.google.com/a/giito.com/spreadsheet/viewform?formkey=dExtcVM0S2tvNGRS MUxUM0pUcWNHR1E6MQ#qid=0

This survey has been conducted to study the behaviour and interest of users for the usage of a mobile travel application. We are interested to find out what type of features would provide the "WOW" factor (must be a value-add), what are the factors/ features that will retain users, promote better user experience and lastly, to analyse how users share their travelling experiences.

Results & Analysis

- Users particularly look out for the following criteria in defining a good mobile application:
 - 1) User friendliness
 - 2) Features of application
- Users generally share their travelling experiences via:
 - o 1) Social network Facebook, Instagram, Twitter
 - 2) Verbally over dinner
 - o 3) Video sharing
 - 4) Blogs/ Forums
- "Like" feature promotes users to share with the community.
- 83% of respondents would like to receive place recommendations based on their interest.
- Augmented reality is popular among respondents as it helps with locating direction, discovering new places, view places without physically being there, and it's a cool feature!
- The survey has also allowed us to eliminate creating features which were not popular among respondents such as collection of badges and photo map.
- More analysis of the results could be found in the PowerPoint slides uploaded.

The Winners for our survey have been selected. Congratulations!!

• Ivan Chang, Winnie Liew, Jenzus Hsu, Daryl Tay, Elaine Hoe, Samantha Ng, Beth Cheng, Frank Lim, Amanda Mok, Lee Wen Jie



