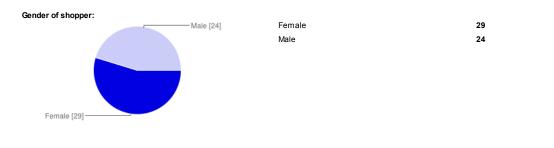
# 53<sub>responses</sub>

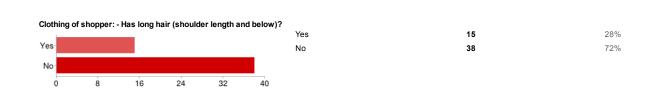
# Summary See complete responses





55%

45%



# Measure the time taken to choose a door.

11 2 6.7 30 3.2 76 3 51 2 4.7 10 41 23 21 13 38.6 14 7.2 2.5 0 2 32.5 8 8.5 10 9.8 11 25 20 20 20 25 10 5 2 24 22 5

## Any visible problems you observe shopper to be having:

Didn't know what to do, more interested in stick man database Need instruction Happen too fast, didn't get to see the stockman and choose the door: (Stephen Was having fun playing with stickman Keep on moving fwd Didn't know those were doors Esther from cm Discard 2 people in one

frame Russell

# Measure the time taken to raise both hands.

3 1 3 50 2.6 36 4 10 2 8.3 6 9 9.4 14 10 19.6 6 11.1 4 1 2 40.2 5 10.2 3 71 19 9.1 5 5 15 5 10 5 6 6 10 7 15 7 11

### Any visible problems you observe shopper to be having:

Not knowing what to do, no smart phone Carrying many things Carrying a lot of things Bag has to be put down first - bulky Jump between 2 scenes in rapid succession





#### Measure the time taken to choose a hat.

#### Any visible problems you observe shopper to be having:

Raising right hand, but not grabbing the hat ( hand is too far from hat)  $\,$ accidentally chose females' hat Had to help shopper choose instead Had to jump to reach unable to participate, male colleague tried instead

Didn't know could choose the hat, just raise right hand and Had difficulties using right hand to pick

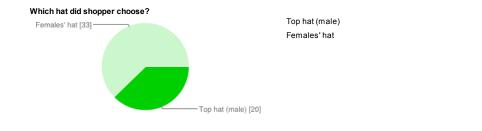
20

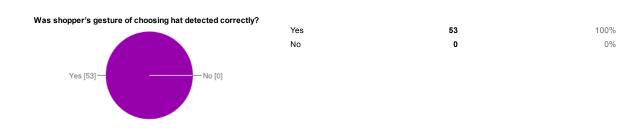
33

Female with knit wear

38%

62%





#### Measure the time taken to raise right hand to take a photo

2 2 2 5 2 33 3 19 2 6.3 3 3 5.9 6 3 6.3 1 5.9 1.7 3 2 4.8 4 6.4 4 11.5 10 3.1 3 5 25 5 3 3 4 5 5 5 3 6 6 6 5 3

#### Any visible problems you observe shopper to be having:

Couldn't really detect shopper's raising of right

hand



#### Measure the time taken to scan the Microsoft Tag.

20 3 15 0 57.4 0 15 23 0 45 0 20 0 0 0 0 59 35.5 0 0 25.8 0 45 45 55.5 0 50 25 30 40 30 0 5 0 0 35 27 0 0 0

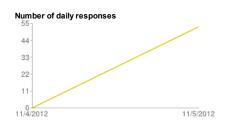
#### Any visible problems you observe shopper to be having:

# Has shopper managed to scan the Microsoft Tag successfully? No [26] Yes No 26

51%

49%





Yes [27]-