

Test Plan 3

Objectives

- To run through the sale process from start to end
- To gather feedback on the User Interface of VMIS
- To test Email and Notification modules

Users: 9 users, 3x Sales, 2x Site Surveyor, 2x Moving Supervisor, Hakim (Director), Wayne (Mentor)

Date: 10th Nov 2016, Thursday 6pm

Scope of UT3

1. Sales Module
2. Site Surveyor Module
3. Operations Module
4. Notification Module
5. Email Module

Results/Comments

- 1) After choosing date, not very obvious that he has to close the calendar. Suggestion – auto close calendar?
- 2) Create lead UI is not optimized yet. Sales form looks squashed. Could not read some of its details clearly. Suggestion – revert back to previous UI which takes up the whole screen instead.
- 3) Reading emails from inbox and sent email shows a weird blank image before it loads up the email inside. Is it meant to be a loading image but did not display properly?
- 4) Sending email is quite intuitive. Very clean and neat.
- 5) Attaching file to the email seems to be giving off error message.
- 6) Site Surveyor UI has been optimized for iPad and it is very nicely done. Easy to navigate around now.
- 7) Notification messages have helped improved the user experience with the system as it is able to direct them to page that needs their attention.
- 8) Able to clear the notification messages once done with it. Has the option to clear all too.