

User Testing 2 Details

Venue: SMU SIS

Date: 24th September 2018

Time: 12pm to 6pm

Number of Participants:

- 30 Participants
 - 12 unfit and/or unmotivated individuals.
 - 13 Overweight individuals.
 - 5 Obese individuals

Objectives

- Gather user feedback on developed user interface for developed functions from real sponsors
- Identify potential usability issues
- Identify usefulness and uniqueness of Indicate Injury feature

Scope

- Register and login
- Edit profile
- Log and track food consumed
- Run
- Workout
- Events
- Friends
- Homepage content

Procedure

We have assigned roles to the team members, which includes:

- A main facilitator, who will facilitate the test with a fixed set of instructions

- A secondary facilitator, to collect feedback at the end of the user testing session
- 2 scribes, who will be recording behaviors and comments from our participants if participants think aloud while testing

No.	Goal	Passed/Fail
1	Participants should be able to complete all tasks without guidance from a test facilitator.	Passed
2	Participants should find both of our app feature (Indicate Injury) unique and useful in providing a personalized and motivating experience.	Passed

Key Findings (Some changes will be made after Midterms)

Functions	Feedback	Changes
Workout (Timer/ Rest Timer)	Rest timer should be paused instead of continue when workout runs in background	Changed to pause
Friends (Suggested Friends)	Suggested Friends would be better if it is based on Facebook friends	This feedback will be handed over to sponsors for further enhancement, after finals. As Facebook requires validation and will be approved only if app is posted in app store
Run (Ending a run)	Only users who have used other running apps before were able to stop a run	Toast message shown while stopping a run
Indicate Injury (Indicating an injury)	Users who have read through the introduction of the app takes on	Have another indicate injury icon at the workout page to redirect

	average 20s less than users who have not read through the introduction when indicating an injury	injured users
Events (Edit event notifications)	Most users wanted to receive notification when an event is being edited, even though they have not accepted the request.	Allow users to receive notifications when event is edited, regardless whether status is accepted.
Food (Logging of food)	5 times more clicks and 3 times the time taken is needed to use FoodAI food search instead of manual search, as users were unusual where foodAI is.	Label the icons to ensure users are sure