

## RE: Summary of UAT

William TOV <williamtov@smu.edu.sg>

Tue 10-Nov-15 13:20

To: CHAN Jing Vin <jvchan.2013@sis.smu.edu.sg>;

Cc: LOW Wei Ting <weiting.low.2013@sis.smu.edu.sg>; Gareth Shaun NG Wei Long <gareth.ng.2013@sis.smu.edu.sg>; YEO Cheng Fu <chengfu.yeo.2013@sis.smu.edu.sg>; Benjamin Peter CHIA Sim Sen <peter.chia.2011@sis.smu.edu.sg>; HENG Kok Chin <kcheng.2013@sis.smu.edu.sg>;

Hi Jing Vin – Thanks for the update! Attached are some suggested wording changes.  
Will

1. Add sentence for the test smartwatch page. **“If you have a smartwatch, please wear it and press Test Smartwatch to check that it is working. Otherwise, press Start Session to begin.”**
2. Warn users who are uninstalling the app if they have survey responses that are not yet submit: **“Warning: You have completed survey responses that have not yet been submitted to us. To ensure that these are submitted, please make sure you are connected to the Internet and re-open the app. Otherwise, you can uninstall now without submitting these responses.”**

## Summary of UAT

CHAN Jing Vin

Mon 09-Nov-15 19:20

To: William TOV <williamtov@smu.edu.sg>;

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Hi Prof Will,

Below are the changes you mentioned last Friday during the UAT.

1. Add sentence for the test smartwatch page. **“If you have a smartwatch, you can press test smartwatch. Else, press start session to begin meditating.”**
2. Take out heart rate and ambient figure that appears during the podcast, but leave it in when users are testing the smartwatch.
3. Change self-meditate word to self-practice.
4. Qualtrics Survey Link to be placed in each program's feedback page below the graphs. Put note at the top saying **“Please help us improve this app by providing feedback, the link to the user**

**feedback survey is at the bottom of the page.”**

5. Explain the difference between post and beeper survey. **“Below are the results of your survey responses. The Post Session Surveys capture how you felt after each exercise. The Beeper Surveys capture how you feel in general, throughout the day.”**
6. Slider, default grey until users slide.
7. Add Scroll up or down in self meditate. **“To set the duration of the self-practice session (in minutes), scroll the number up or down.”**
8. Increase max of self-practice timing to 60 mins
9. Warn users who are uninstalling the app if they have survey responses that are not submit

For point 6, we are still looking into ways to solve it. For the rest, we will be making the changes accordingly.

For the web app, you did not mention any changes, but mentioned that you will talk to Prof Young Ki again about the updating of CSV password regarding LiveLab's permission. With this, we will not be making anymore more major changes to the web portal.

Our team is currently working on resolving the bugs and changes which occurred from the most recent user test. In light of this and the upcoming pilot test's potential bugs, our team believes that these fixes will require all the time we have till the final presentation to resolve. Thus, these should be the remaining changes that our team will be able to handle.

Thank you. 😊

Regards,  
Jing Vin