

**Final Year Project
Meeting Minutes**

| Meeting Information | |
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| Date: | 26 th August 2014 |
| Time: | 1915 |
| Venue: | Singapore Management University |

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| Attendees: | <ol style="list-style-type: none"> 1. Jong Hyeok Lee 2. Joel Woo 3. Lavinia Tay |
| Absentees: | <ol style="list-style-type: none"> 1. Benjamin Chan |
| Meeting Agenda: | <ol style="list-style-type: none"> 1. Clarify voucher marketing campaign details 2. Discuss about business value in Facebook integration 3. Discuss on business direction and UAT preparation 4. Update sponsor on iOS & Web progress |

| Summary of Meeting & Task Assignment | | |
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| 1. | Jong Hyeok | Work on improvements to current user interface for Web. |
| 2. | Lavinia | Work on displaying images for feedback |
| 3. | Benjamin | <p>Create Feedback (Annotation)</p> <p>Sponsor is fine with annotation implementation being either overlay text or messages-like textfield above the keyboard. To explore and try both methods.</p> |
| 4. | Joel | <p>Voucher Campaign</p> <p>After discussion between what we proposed and what sponsor had in mind, we came to the consensus to implement what we proposed with a few tweaks.</p> <p>Users who use our application will be entitled to a chance to win vouchers at the end of our FYP. The current plan is to have a public draw during Poster Day, along with a video recording of the draw process to ensure transparency of winners. We can look into a random generator for this.</p> <p>The following action will determine how many chances the user gets in the public lucky draw:</p> <ol style="list-style-type: none"> 1. Vote on feedback – 1 chance 2. Comment on feedback – 3 chances 3. Submit a feedback – 10 chances <p>We can still consider what the sponsor had in mind and fine tune our campaign.</p> <p>Sponsor feels this campaign should only be launched when the mobile app is more complete, and that one month is a sufficient timeframe in</p> |

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| | | carrying out this campaign. As such, we will launch this campaign only when most of the core functions are up including display feedback on iOS. |
| 5. | Team | <p>Facebook Integration</p> <p>Two of the strongest justifications for Facebook are:</p> <ol style="list-style-type: none"> 1. Streamlined Registration Process 2. Share to friends about the feedback on Facebook <p>Sponsor proposed sharing feedback on Facebook, but due to the lower business value of such function as compared to other core functions, this will be kept in view first.</p> |
| 6. | Team | <p>Business Direction</p> <p>In order not to confuse users and to deliver the core product well, it is decided that we will stick to infrastructure breakdown only. We will contact the relevant agencies to resolve the issues and urge them to join our system.</p> <p>It will be a bonus if we are able to get agencies on board, else the team will focus on number of unique users and feedback submitted as the measurement of success for our project.</p> |
| 7. | Team | <p>User Acceptance Test #1</p> <p>Sponsor will provide staff to role play as admin and agency to test functionalities of admin and agency users.</p> <p>We will need to schedule one day to go down for user training of staff after our public user UAT.</p> |

The meeting was adjourned at 2015. These minutes will be circulated and adopted if there are no amendments reported in the next three days.

Prepared by,

Joel Woo

Vetted and edited by,

Lavinia Tay