

# RE: Review of Mid Terms Presentation

Lee Chin Ping Frank <frank\_lee@amkh.org.sg>

Tue 10/10/2017 1:57 PM

Inbox

To: LOW Wen Jun <wenjun.low.2015@sis.smu.edu.sg>; Edy Chandra <edy\_chandra@amkh.org.sg>; Lim Sinyi Sindy <sindy\_lim@amkh.org.sg>;

Cc: TAN Ming Kwang <mktan.2015@sis.smu.edu.sg>; Al Rafid Bin ABDUL AZIZ <rafidaa.2015@sis.smu.edu.sg>; Mario Yeremiah NGAWING <myngawing.2015@sis.smu.edu.sg>; Eugene TAN Wei Hong <eugene.tan.2015@sis.smu.edu.sg>; GWEE Wei Ling <wlgwee.2015@sis.smu.edu.sg>;

Dear Belynda,

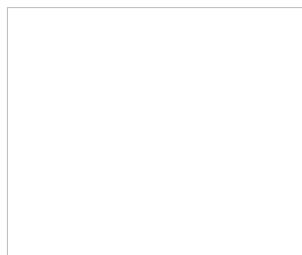
Thanks much for your update. My apologies for not able to be with you and the team yesterday.

Noted Prof's concern of not having sufficient testers. Please advise what is the minimum number of testers required for the UAT from 6 Dec 2017 onwards. It is essential to confirm the schedule the UAT sessions within the next two weeks because colleagues will be clearing their annual leave in December.

Thanks!

Regards,

Frank Lee | Director, Human Resource



Ang Mo Kio-Thye Hua Kwan Hospital  
17 Ang Mo Kio Avenue 9 Singapore 569766  
Main: (65) 6453 8033  
DID: (65) 6507 9529  
Fax: (65) 6450 6275  
HP: (65) 9107 0227  
Email: [frank\\_lee@amkh.org.sg](mailto:frank_lee@amkh.org.sg)  
Website : [www.amkh.org.sg](http://www.amkh.org.sg)



DISCLAIMER: This email and any attachment to it is confidential and intended only for the use of the individual or entity named above and may contain information that is privileged. If you are not the intended recipient, you are notified that any dissemination, distribution or copying of this email or any attachment is strictly prohibited. If you have received this email in error, please notify us immediately by return email and destroy the original message.

Any views expressed are those of the individual sender, and not necessarily the views of AMK-THKH or any of its related corporations.

**From:** LOW Wen Jun [mailto:wenjun.low.2015@sis.smu.edu.sg]

**Sent:** Tuesday, 10 October, 2017 1:46 PM

**To:** Lee Chin Ping Frank <frank\_lee@amkh.org.sg>; Edy Chandra <edy\_chandra@amkh.org.sg>; Lim Sinyi Sindy <sindy\_lim@amkh.org.sg>

**Cc:** TAN Ming Kwang <mktan.2015@sis.smu.edu.sg>; Al Rafid Bin ABDUL AZIZ

<rafidaa.2015@sis.smu.edu.sg>; Mario Yeremiah NGAWING <myngawing.2015@sis.smu.edu.sg>; Eugene TAN Wei Hong <eugene.tan.2015@sis.smu.edu.sg>; GWEE Wei Ling <wlgwee.2015@sis.smu.edu.sg>

**Subject:** Review of Mid Terms Presentation

Good afternoon Frank, Sindy and Edy,

Firstly, I would like to thank Edy and Sindy to take time out to attend this meeting. [This email is to summarize on the mid terms presentation that occurred on 9th October.](#) This email will touch on a few items, please do take some time to read this email.

#### Content Table:

1. Prof Ben's concern with number of testers for User Testing 1 and 2
2. Reviews/suggestions brought up by profs
3. Sindy's suggestion
4. Team's implementation

- Prof Ben's concern with number of testers for User Testing 1 and 2

Firstly, Prof Ben is very concerned with the number of users/testers involved in both user testing 1 and 2. He mentioned that clients cannot be considered as testers, which means that we are essentially only having 2 testers, which is **unacceptable**. Therefore, we hope that Frank, you can provide us with more testers for the upcoming User Acceptance Testing that will happen from **6th December** onwards (i will send out another email for this).

- Reviews/suggestions brought up by profs

These are the reviews/suggestions brought up by our profs:

1. Fine tune some User Interface designs
  1. Unclear indication or right and wrong answers
  2. Certain parts of portal not as intuitive
2. Conduct more testing to ensure that all bugs are gone
3. Conduct usability testing
4. Different form of uploaded materials - Embed youtube videos and softcopy materials
5. Search function for Useful Information - by Article Content

- Sindy's suggestion

In addition, Sindy also brought up 2 fix for the team, which the team **has accepted** and will be implementing:

1. Allow incremental of 0.5 for learning hours
2. Allow same start and end day for courses

- Team's implementation

The team **will also implement** the following fixes recommended by prof:

1. Fine tune some User Interface designs
  1. Unclear indication or right and wrong answers
  2. Certain parts of portal not as intuitive
2. Different form of upload materials
3. Search function for Useful Information - by Article Content

Thank you for taking time out to read this email. I look forward to our next meeting.

Best Regards,  
Belynda

---

This email has been scanned by the Symantec Email Security.cloud service.  
For more information please visit <http://www.symanteccloud.com>

---