Usability Testing – Admin Portal

1. Admin Scenarios

You are the administrator for the educational learning trail. During this process, you will complete the following activities:

1. Create/Insert users who will be participating in this trail.
2. Create checkpoints of the places where the user will be visiting
3. Create relevant questions for a particular checkpoint
4. Create an event using information of the checkpoints and questions created.
5. Allocate teams for the particular events.

1. Information that will be provided:

Username: admin

Password: angrybird6

2. Feedbacks and comment.

Two empty pages are provided for you to insert your comment[s] and feedback[s] if necessary.

Comment(s)/Feedback(s) below:

SMU School of Information Systems (SIS)

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1. Administrator Brief Scenario

You are the administrator of redSpot. Login to redSpot admin portal via the below link:
http://redspot.sg/web/event/index.php

Task 1: Create a team with the following details:

Selected members = 4

Allocation type = Random

Max User per team = 2

*Take note of the time when team is created!

Task 2: Create a trail with the following information. [Record your time taken]

Trail Details: "YOUR NAME_TRAIL" on the coming Saturday with details of your wish

Checkpoint 1: School of Information System

   Question1: SIS has a café call Colors. **Answer: True**

Checkpoint 2: Singapore Art Museum

   Question 1: Is the Singapore Art Museum opened in January 1996? **Answer: True**

Checkpoint 3: Singapore Management University

   Question 1: How many schools are there in SMU? **Answer: 6**

Select the group that you had created in Task 1.

Check the trail details and click "Confirm and Create Trail".

2.2: How long does it take to complete the creation of event? _____MINUTES

2.3: Which process(es) was/were the most confusing part during the creation of event?
ANS:
_____

_____

2.4: On a scale 1 to 10, rate the ease of creating a trail using our web portal. (0: Not easy, 10: Very easy).

1	2	3	4	5	6	7	8	9	10

2.5: Was the trail confirmation/summery page useful?

YES	NO

How can it be improved?

ANS:
_____

_____

2.6: Do you think that the confirmation/summary page is clear in telling you what the trail is all about?

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ANS:

_____

_____

_____

Task 3: Edit the event you created previously. Is it easy for you to edit the event?

YES	NO
Why:	

_____

_____

Task 4: Click on "Track & Chat" tab, select "Chinatown Session 1 Group 2", and track Team 2. What do you understand by the points you see on the map?

ANS:

_____

_____

4.1: On a scale of 1 to 10, how useful is the tracking function? (0: Not useful at all, 10: Very useful).

1	2	3	4	5	6	7	8	9	10

Task 5: Are the results comprehensive in letting you know how the group performs during the trail?

ANS:

_____

_____

Overall, what do you like about this web application of creating an educational trail? And what do you not like about this web application?

ANS:

_____

_____

Rate our web application from a scale of 1 to 10. 1 being not easy to use, 10 being very easy to use.

1	2	3	4	5	6	7	8	9	10

http://smusg.asia.qualtrics.com/SE/?SID=SV_51qt55x02Fu4Kpe

Click test:

http://smusg.asia.qualtrics.com/SE/?SID=SV_6tnDiNihBruJLqk