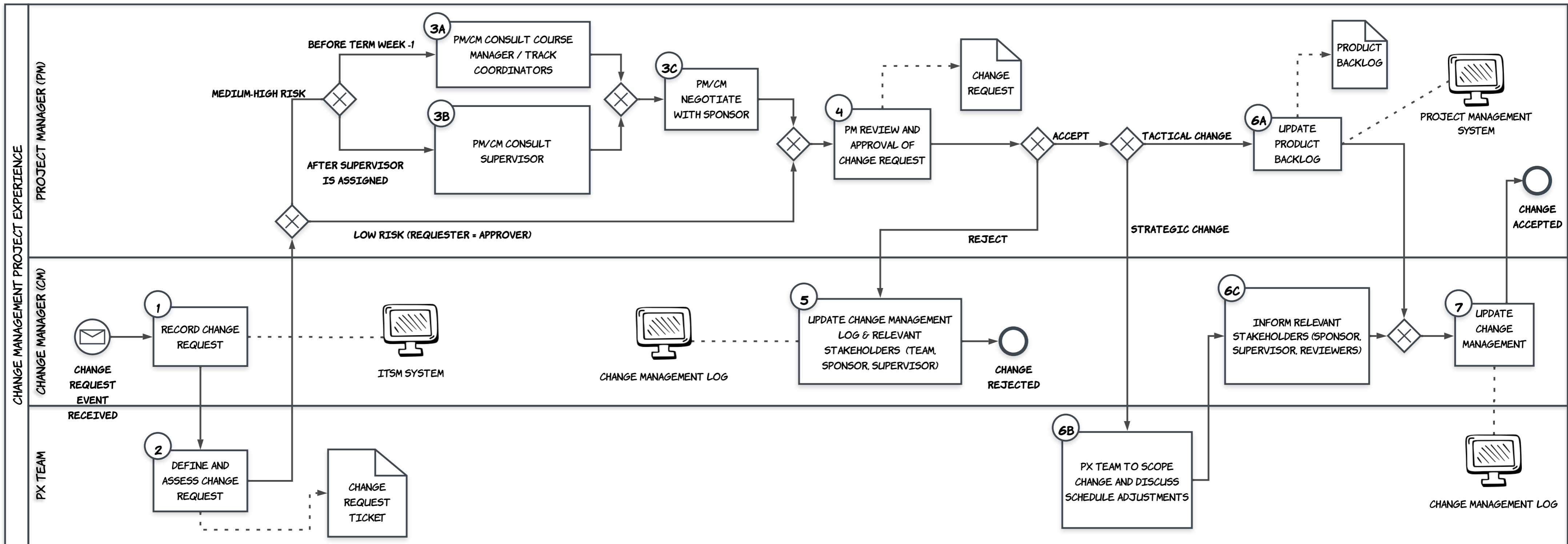
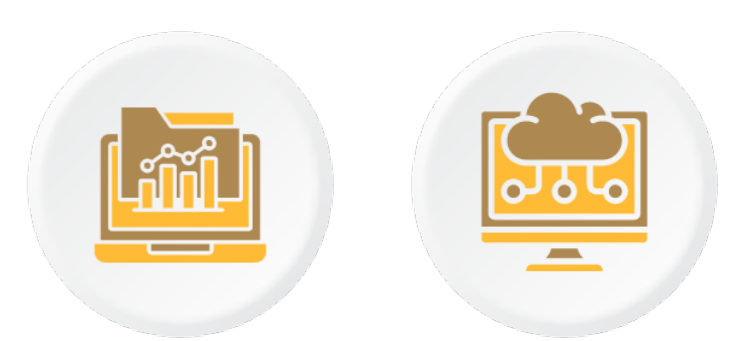










CHANGE MANAGEMENT: ISPX VERSION 2023



LEGEND:

-  **MESSAGE SYMBOL:** A MESSAGE THAT TRIGGERS THE START OF THIS PROCESS
-  **TASK SYMBOL:** THE MOST BASIC LEVEL OF AN ACTIVITY AND CANNOT BE BROKEN DOWN FURTHER.
-  **X-OR SYMBOL**
SPLIT: EVALUATES THE STATE OF THE BUSINESS PROCESS AND BASED ON THE CONDITION, BREAKS THE FLOW INTO ONE OR MORE MUTUALLY EXCLUSIVE PATHS.
JOIN: MERGE CONDITIONAL PATHS
-  **SYSTEM SYMBOL:** REPRESENTS THE SYSTEM USED IN THE TASK. IN THIS PROCESS, YOUR TEAM WILL CHOOSE THE TOOLS LIKE JIRA, SALESFORCE, NOTION OR ANYTHING THAT HELPS YOU WITH THE MANAGE OF THE PROJECT
-  **END EVENT SYMBOL:** SIGNALS THE FINAL STEP OF THE PROCESS
-  **SEQUENCE FLOW SYMBOL:** CONNECTS FLOW OBJECTS IN PROPER SEQUENTIAL ORDER.
-  **DATA OBJECT:** REPRESENTS DATA PLACED INTO THE PROCESS, DATA RESULTING FROM THE PROCESS, DATA THAT NEEDS TO BE COLLECTED, OR DATA THAT MUST BE STORED.
-  **OUTPUT:** ACTIVITY OUTPUT DATA OBJECT

TACTICAL CHANGES ARE SMALL AND INCREMENTAL CHANGES THAT ARE MADE TO IMPROVE THE EFFICIENCY AND EFFECTIVENESS OF AN EXISTING PROCESS OR SYSTEM. THESE CHANGES ARE USUALLY FOCUSED ON SOLVING SPECIFIC PROBLEMS OR ADDRESSING IMMEDIATE NEEDS. THEY ARE SHORT-TERM IN NATURE AND OFTEN INVOLVE MAKING SMALL ADJUSTMENTS TO EXISTING PROCESSES, TOOLS, OR TECHNOLOGIES. EXPECT TO SOLVE IN ONE SPRINT ITERATION.

STRATEGIC CHANGES ARE MORE SIGNIFICANT CHANGES THAT ARE MADE TO ACHIEVE LONG-TERM GOALS AND OBJECTIVES. THESE CHANGES USUALLY INVOLVE RETHINKING THE OVERALL APPROACH AND MAKING FUNDAMENTAL CHANGES TO THE PROCESS OR SYSTEM. IN THE CONTEXT OF ISPX THESE MEANS A MAJOR CHANGE IN THE SCOPE OR FUNCTIONALITY OF THE SYSTEM. THEY REQUIRE A MORE HOLISTIC APPROACH AND INVOLVE MORE SUBSTANTIAL CHANGES TO THE TECHNOLOGY, PROCESSES, AND PEOPLE INVOLVED. THESE CHANGES WILL IMPACT THE REST OF THE PROJECT.

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