

TEAM TWO

**ANLY482: Analytics Practicum
Executive Presentation**

**Identifying key predictors that affects the
Length-of-Stay (LOS) in the Emergency
Department of a local hospital**

THE TEAM

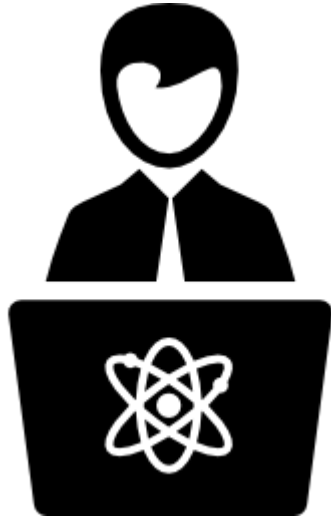
MARCUS
[DATA ANALYST]
[SGH]



JINQ YI
[DATA ANALYST]
[SUPERVISOR]

FARIS
[DATA ANALYST]
[SPONSOR]

SPONSOR



DR. LAM SHAO WEI, SEAN

Manager, Health Service Research

Singapore General Hospital

SPONSOR



DR. TAN KAR WAY

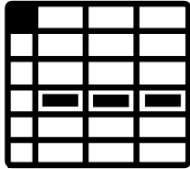
Assistant Professor of Information
Systems (Practice),
[Singapore Management University](#)



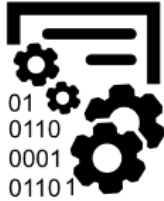
AGENDA



BACKGROUND



DATA DETAILS



FINDINGS



RECOMMENDATIONS



BACKGROUND



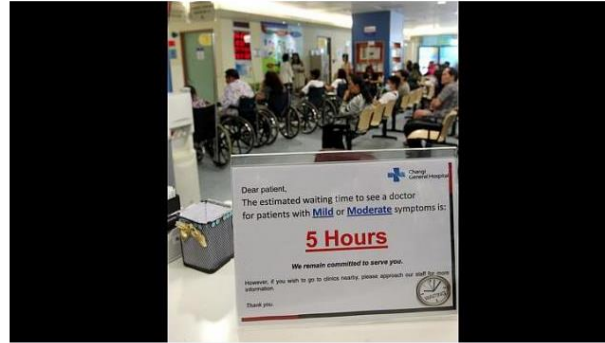
MOTIVATION

A&E units flooded with non-emergency cases

Such cases make up more than half of A&E patients in four public hospitals

PUBLISHED ON MAR 31, 2013 6:00 AM

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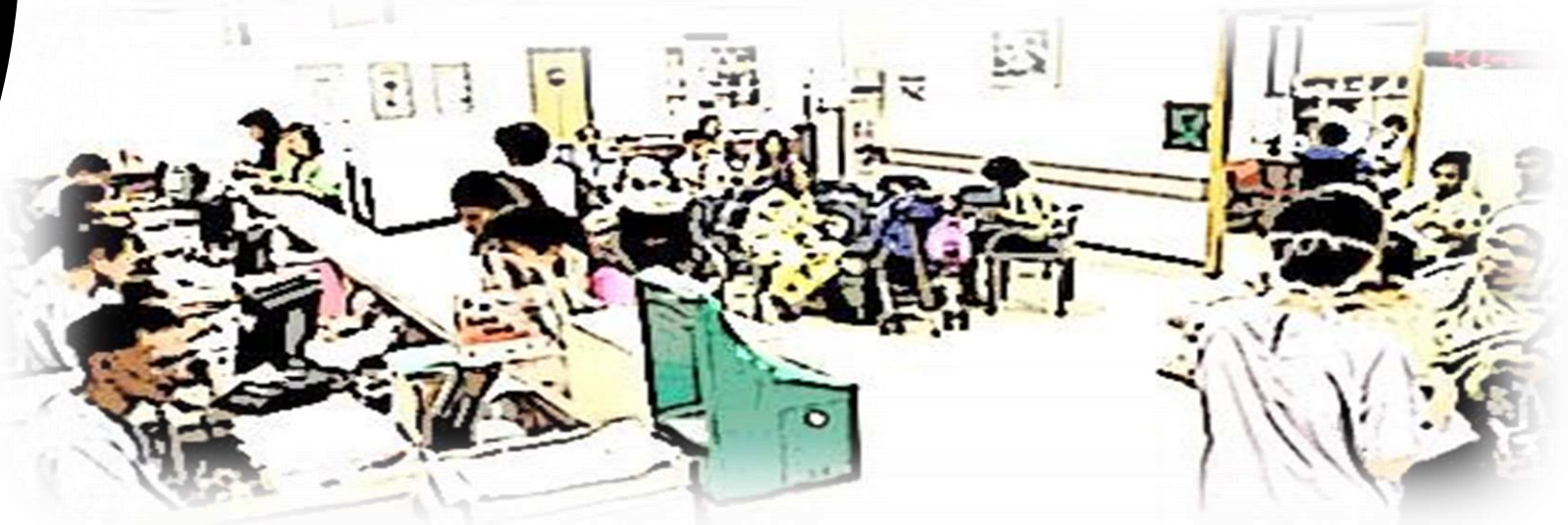
Every hospital, like CGH (above), has signs informing patients of the expected waiting time. -- BERITA HARIAN FILE PHOTO



MOTIVATION

High volume of non-critical patients cause some patients to encounter high Length-of-Stay (LoS)

Results in wait-time to exceed national guidelines and patients suffer in terms of service efficiency



OBJECTIVES

Identify the **key predictors** that affects the P3 patient's **Length-of-Stay (LoS)** in the Emergency Department

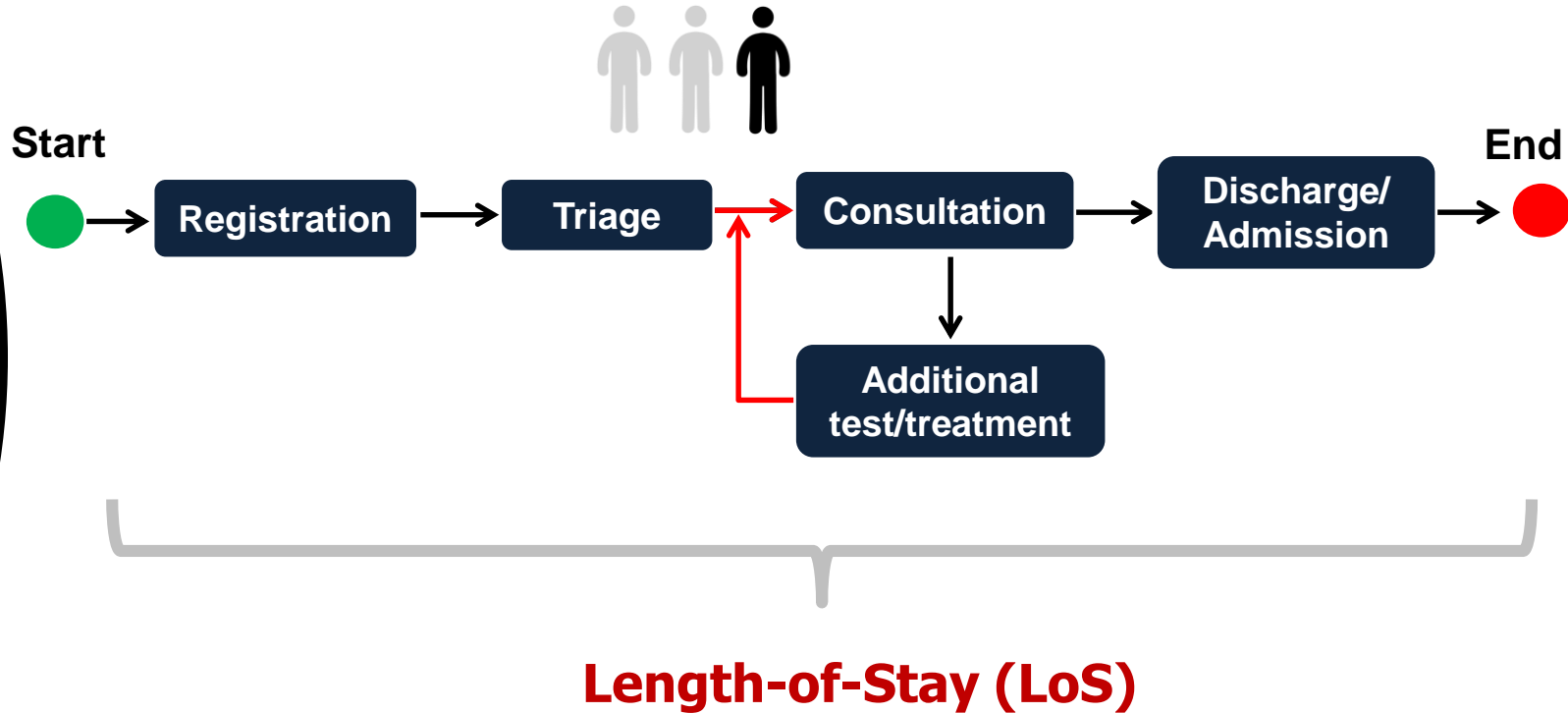
No. Of Re-entries

Type of Tests Ordered

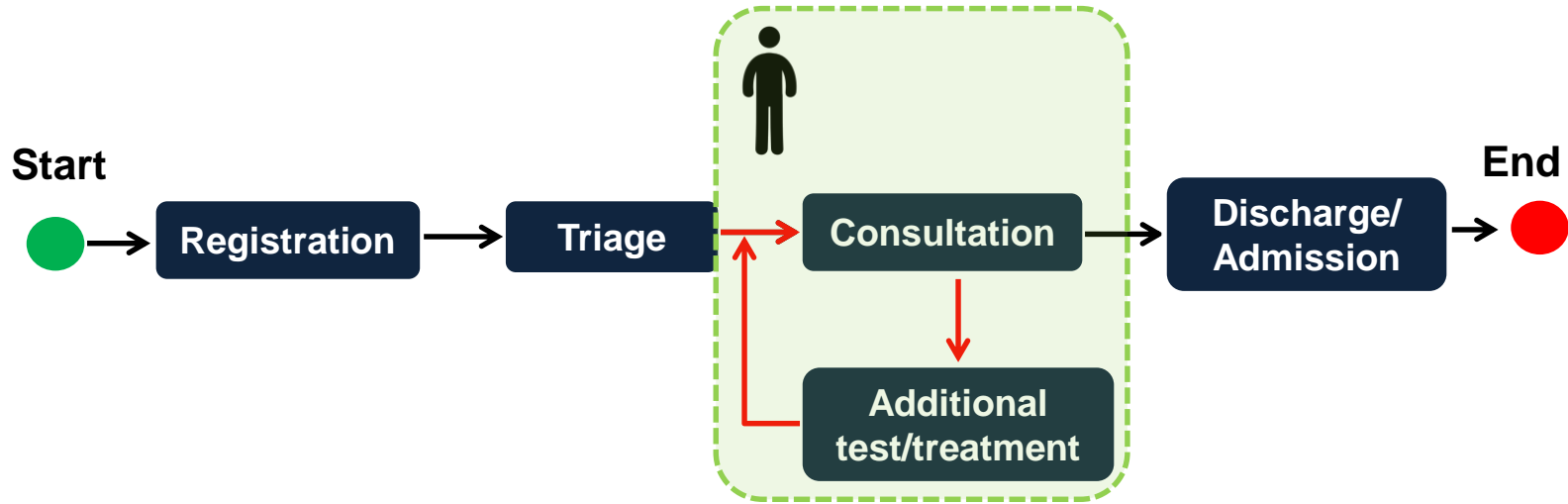
Results of Laboratory Test



PROCESS FLOW IN EMERGENCY DEPT



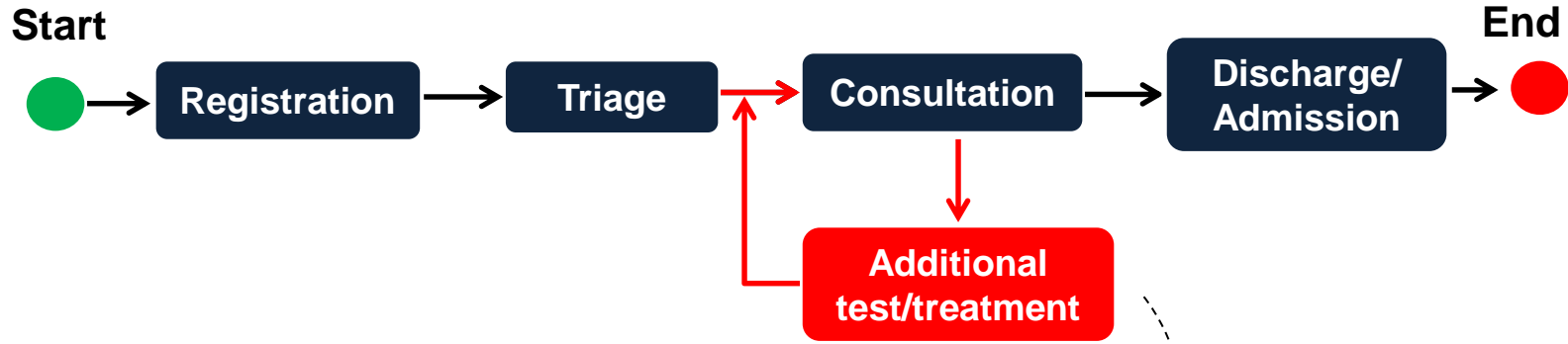
PROCESS FLOW IN EMERGENCY DEPT



**NO OF
RE-ENTRIES:**

2

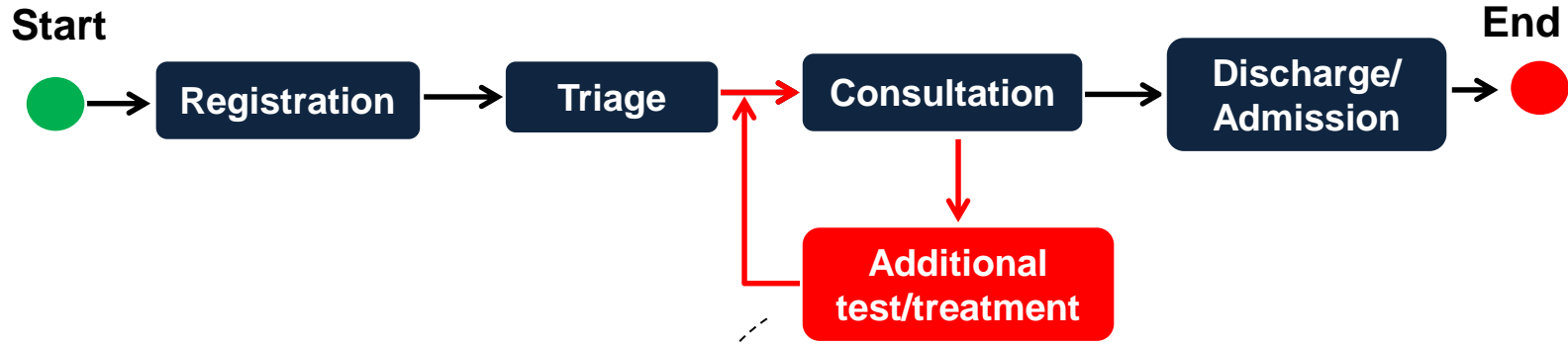
PROCESS FLOW IN EMERGENCY DEPT



**TYPE OF TESTS
ORDERED**

BLOOD TEST?
X-RAY?
MEDICATION?

PROCESS FLOW IN EMERGENCY DEPT



RESULTS OF TESTS
PASS/FAIL?

PROCESS FLOW IN EMERGENCY DEPT



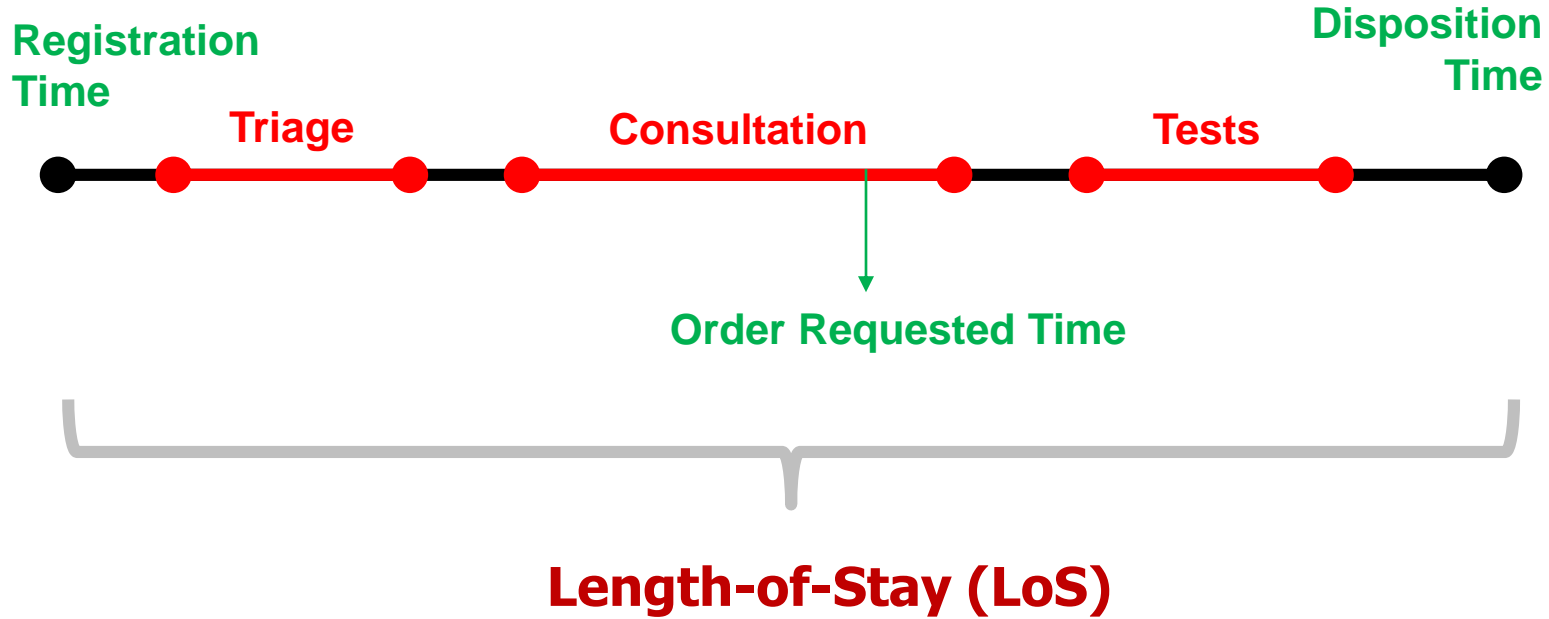
Registration
Time

Disposition
Time



Length-of-Stay (LoS)

PROCESS FLOW IN EMERGENCY DEPT







DATA DETAILS

DATA SETS

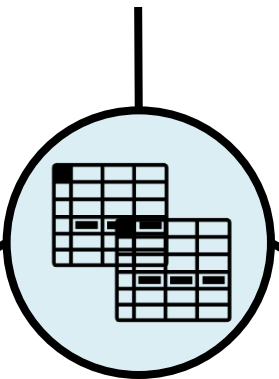
**January
2013**

**March
2013**

3 Months

1

EMERGE



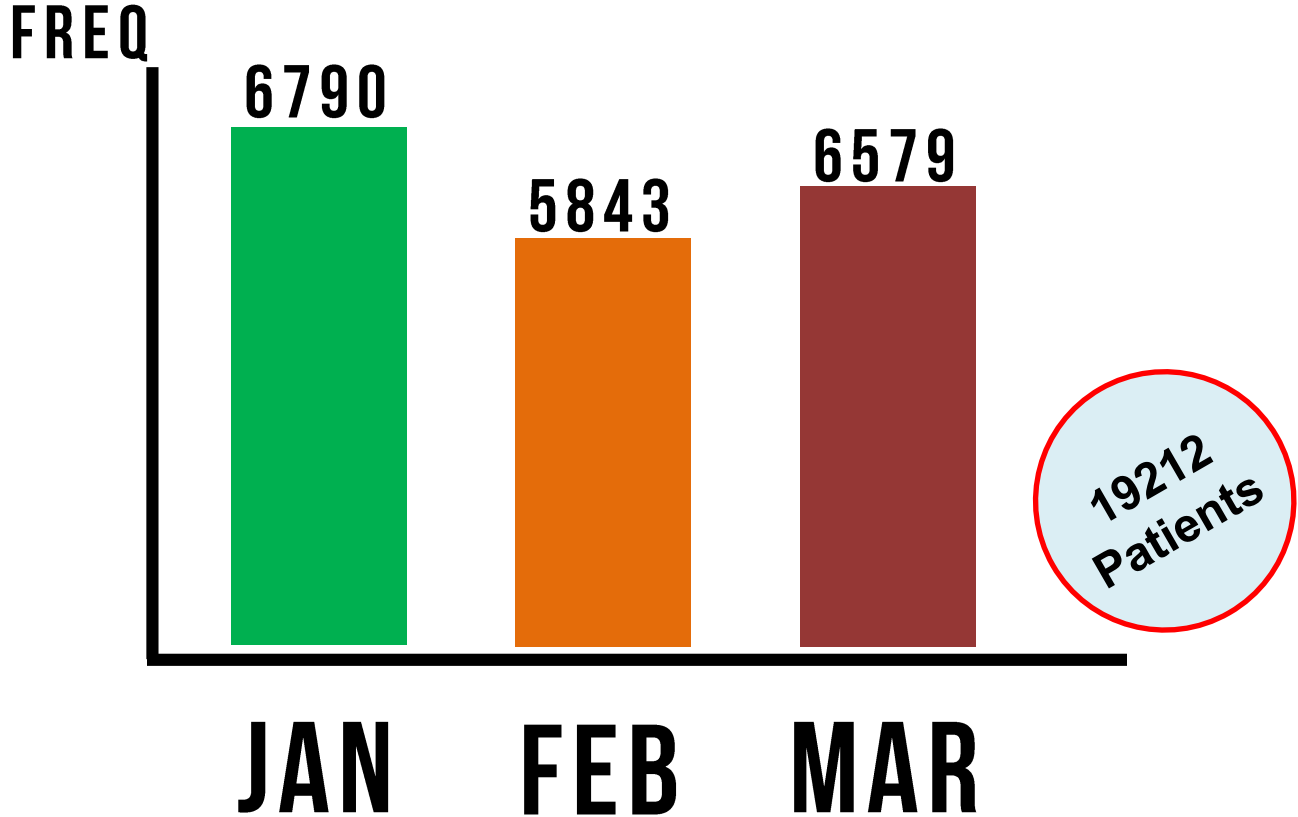
2

CPOE



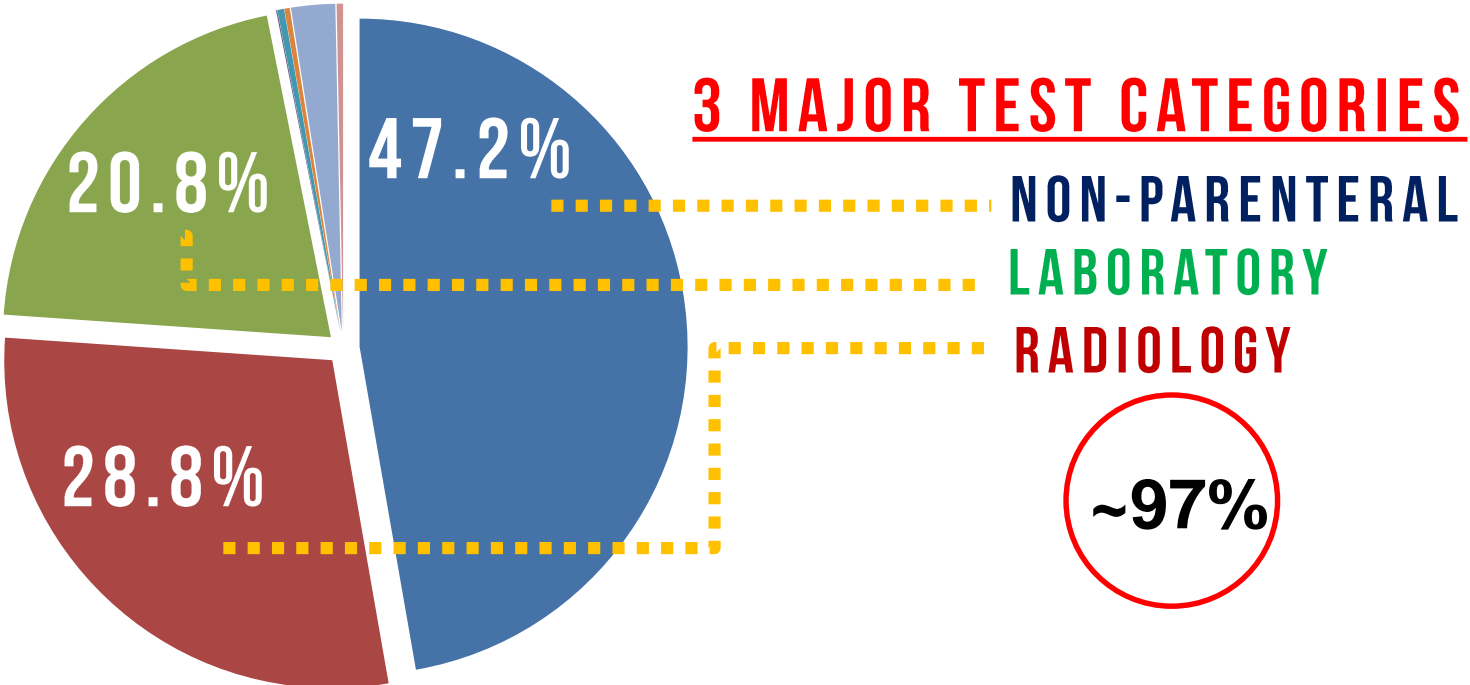
DATA SETS

DISTRIBUTION OF P3 PATIENTS



DATA SETS

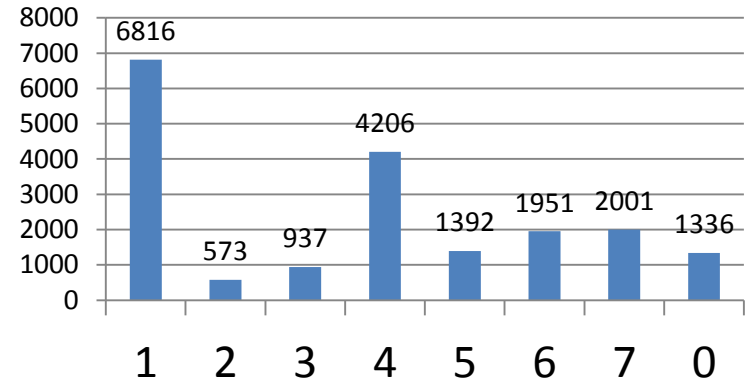
PROPORTION OF TESTS ORDERED

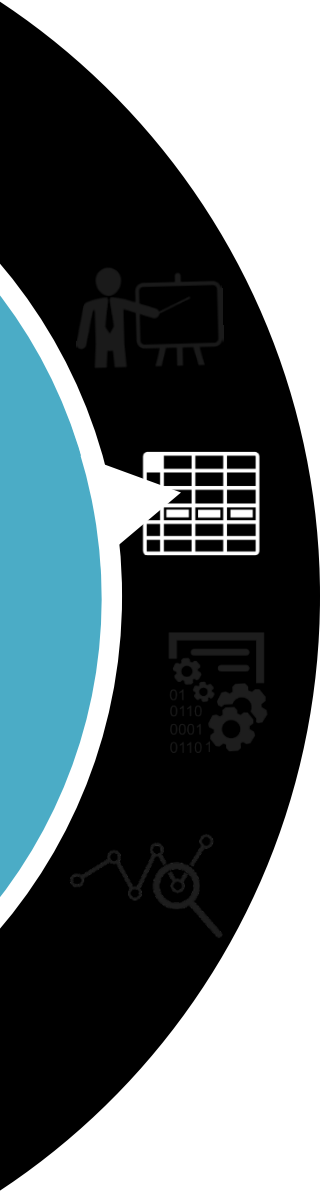


7 COMBINATIONS OF TESTS

1. 1 TEST - NON-PARENTERAL
2. 1 TEST - RADIOLOGY
3. 1 TEST - LAB
4. 2 TESTS - NON-PARENTERAL + RADIOLOGY
5. 2 TESTS - NON-PARENTERAL + LAB
6. 2 TESTS - RADIOLOGY + LAB
7. ALL 3 TESTS - NON PARENTERAL + RADIOLOGY + LAB

Distribution of patients







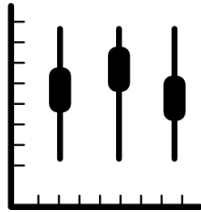
FINDINGS

TOOLS USED

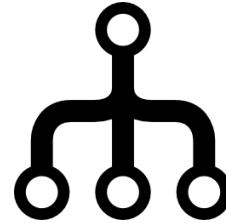
MICROSOFT EXCEL

SAS JMP

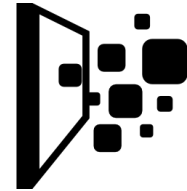
TABLEAU



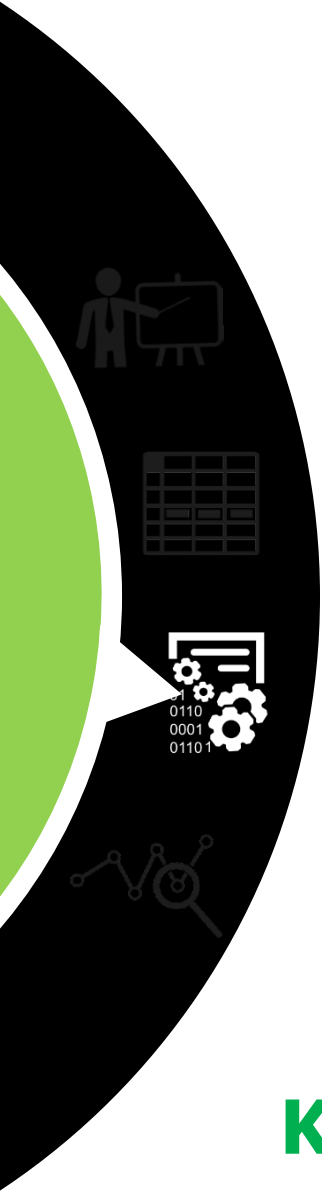
**ANOVA
&
Kruskal Wallis**



**Machine
Learning
Techniques**



**Heat
Map
Visualization**

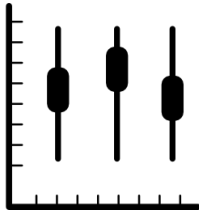


1

**LOS VS
TESTS ORDERED
& RE-ENTRY**

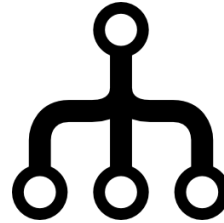
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**LOS VS
LAB TESTS
RESULTS**

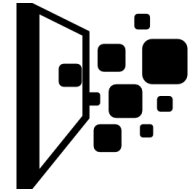


**ANOVA
&**

Kruskal Wallis



**Machine
Learning
Techniques**



**Heat
Map
Visualization**



1

ANALYZE LOS AGAINST DIFFERENT TESTS ORDERED AND RE-ENTRY

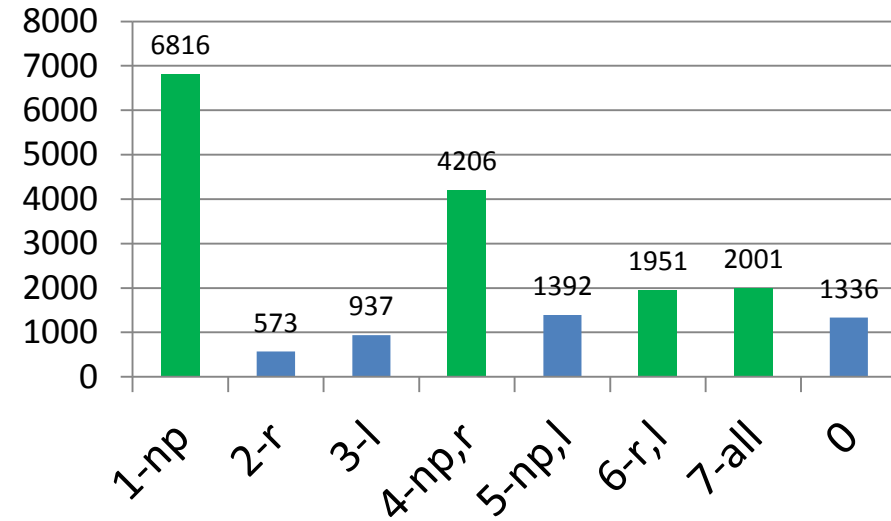
OVERVIEW

Analyze if LoS is affected by

- The combination of tests
- The number of Re-entry

7 COMBINATIONS OF TESTS

Distribution of patients



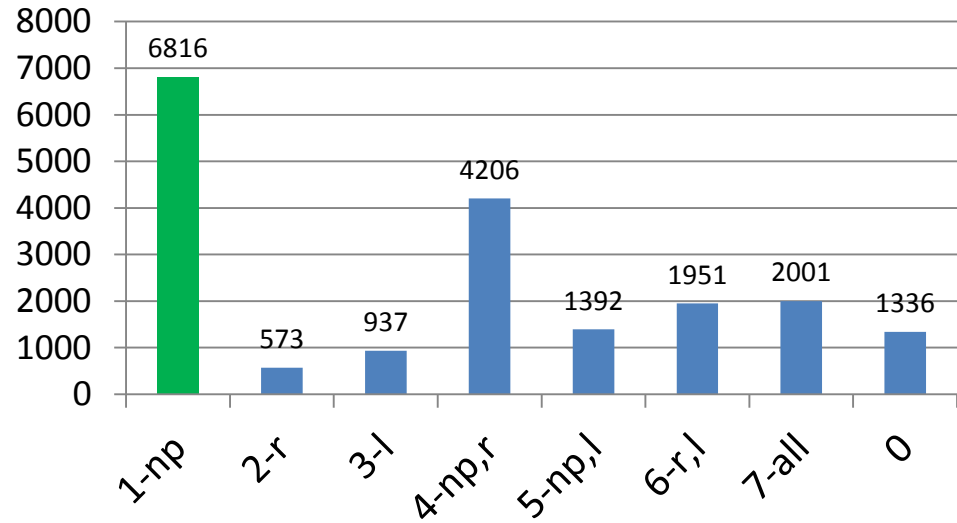
1. 1 TEST - **NON-PARENTERAL**
2. 1 TEST - **RADIOLOGY**
3. 1 TEST - **LAB**
4. 2 TESTS - **NON-PARENTERAL** + **RADIOLOGY**
5. 2 TESTS - **NON-PARENTERAL** + **LAB**
6. 2 TESTS - **RADIOLOGY** + **LAB**
7. ALL 3 TESTS - **NON PARENTERAL** + **RADIOLOGY** + **LAB**

TESTS CONCERNING **NON-PARENTERAL MEDICATIONS**

Patients who take **1 Non-Parenteral medication with 1 re-entry**

↑ High LoS

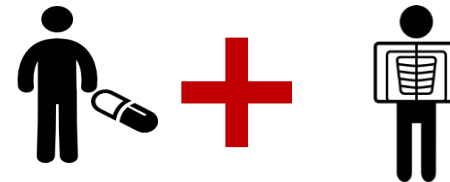
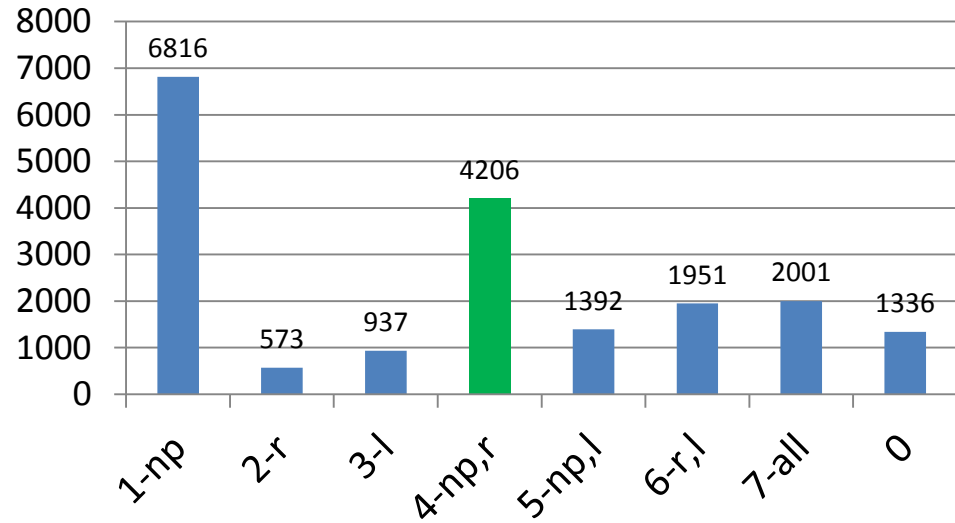
Distribution of patients



TESTS CONCERNING NON-PARENTERAL MEDICATIONS AND RADIOLOGY

Patients who complete both tests within **1 re-entry** will see a significantly **lower LoS**.

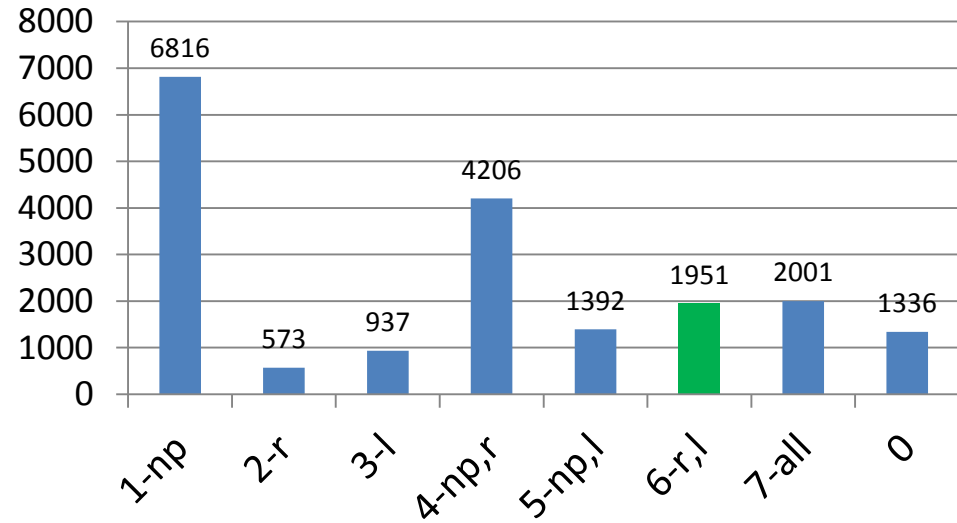
Distribution of patients



TESTS CONCERNING RADIOLOGY AND LABORATORY TESTS

Patients who undergo both tests with **3 or more re-entry** will see a significantly **higher LoS**.

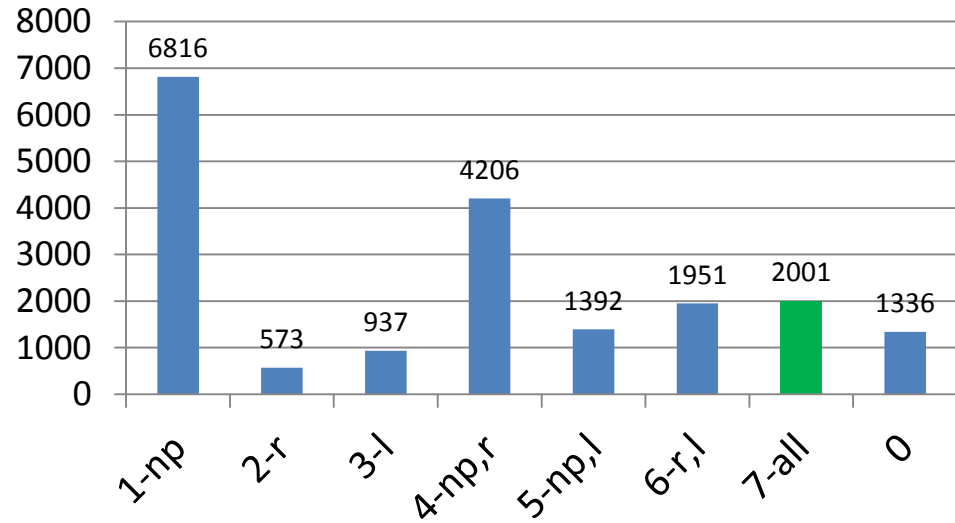
Distribution of patients



TESTS CONCERNING NON-PARENTERAL, RADIOLOGY AND LABORATORY TESTS

Patients who undergo all 3 tests with only **1 re-entry** will see a significantly **lower LoS**.

Distribution of patients



HEATMAP OF TEST COMBINATIONS AGAINST REGISTRATION TIME

Test Combination	Hour of Entry																							
	0	1	2	3	4	5	6	7	8	9	10	11	12	13	14	15	16	17	18	19	20	21	22	23
1 Test - Lab	138.3	102.0	129.1	101.5	62.5	82.0	92.9	88.0	66.7	95.4	105.0	135.6	142.8	150.2	136.1	159.5	160.8	153.5	169.7	132.8	117.5	134.4	138.8	88.6
1 Test - Non-Parenteral	89.4	95.7	74.9	65.7	51.9	51.5	46.9	53.6	46.3	54.9	71.7	90.3	110.3	107.9	106.7	109.9	99.9	109.8	100.5	94.3	81.9	80.7	86.4	82.4
1 Test - Radio	99.3	121.5	144.5	84.7	49.7	67.7	118.8	80.7	50.3	90.3	119.1	121.9	131.6	136.1	137.9	136.5	152.4	130.7	129.3	84.6	88.5	82.8	93.2	102.9
2 Tests - Lab, Non-Parenteral	156.6	166.6	127.4	123.8	109.1	96.8	108.4	132.0	101.3	115.1	132.1	144.6	158.0	176.8	168.1	185.8	188.4	166.3	149.6	152.5	167.4	141.6	160.3	152.2
2 Tests - Lab, Radio	152.4	134.8	98.4	111.3	83.9	104.7	86.2	123.7	100.6	101.7	127.3	153.1	162.7	172.7	168.6	183.1	183.0	172.0	146.7	133.0	132.4	129.1	147.1	148.2
2 Tests - Non-Parenteral, Radio	113.7	103.2	99.2	82.1	77.3	83.7	78.6	78.7	59.6	83.0	101.5	122.2	140.7	148.4	162.4	142.1	142.8	129.4	141.4	113.2	108.7	97.7	93.1	116.7
3 Tests - All Three	167.8	167.2	175.4	170.9	151.8	125.3	119.2	126.1	113.2	136.4	148.9	173.4	183.9	200.0	198.8	203.8	188.3	183.2	175.2	181.9	157.1	175.2	174.8	195.4
None	69.2	79.3	85.0	63.5	170.0	71.6	49.6	55.2	56.2	59.6	79.1	98.8	103.2	115.7	113.5	106.8	110.3	123.1	121.5	113.6	76.9	88.9	87.2	70.5



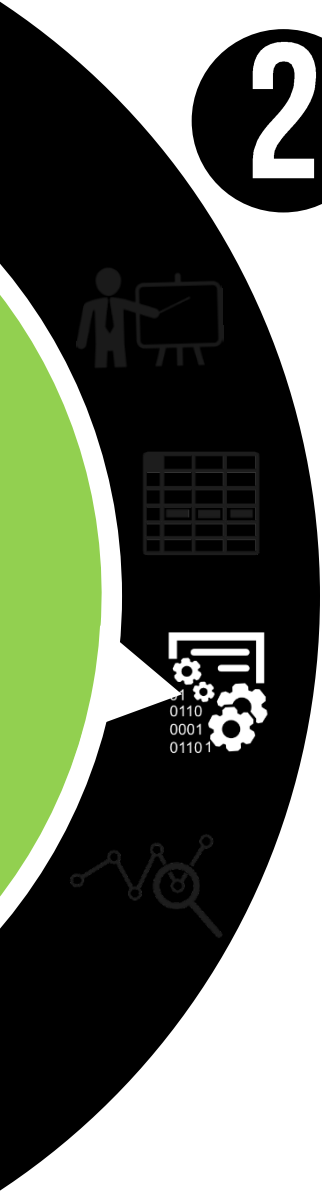
2

ANALYZE LOS AGAINST SPECIFIC LABORATORY TESTS AND ITS RESULTS

OVERVIEW

Within those that took **laboratory tests**, whether LoS is affected by

- Results of Tests
- Specific Tests



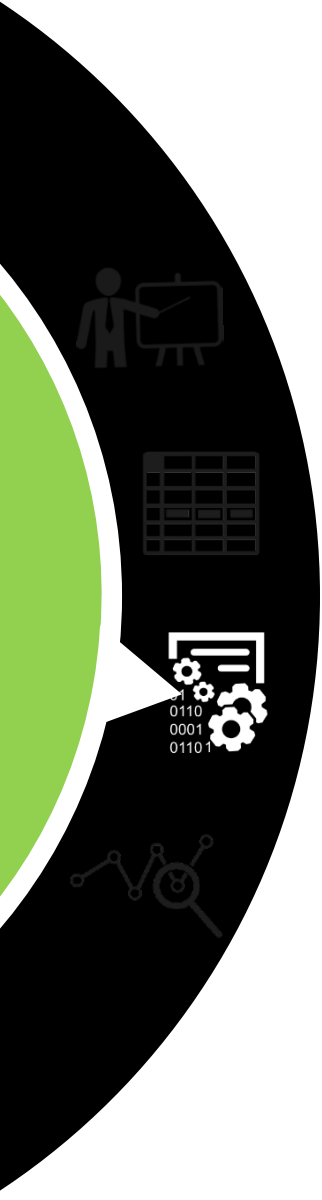
GENERAL FINDINGS

Results of Tests

No effect on LoS seen

Specific Tests

A few tests potentially identified



RESULTS OF LABORATORY TESTS

Only two tests were taken by more than 25% of the patients:

- **Full Blood Count**
- **Liver Panel**

- Only 2 tests with large enough sample sizes to test relationship between results of tests and LoS.



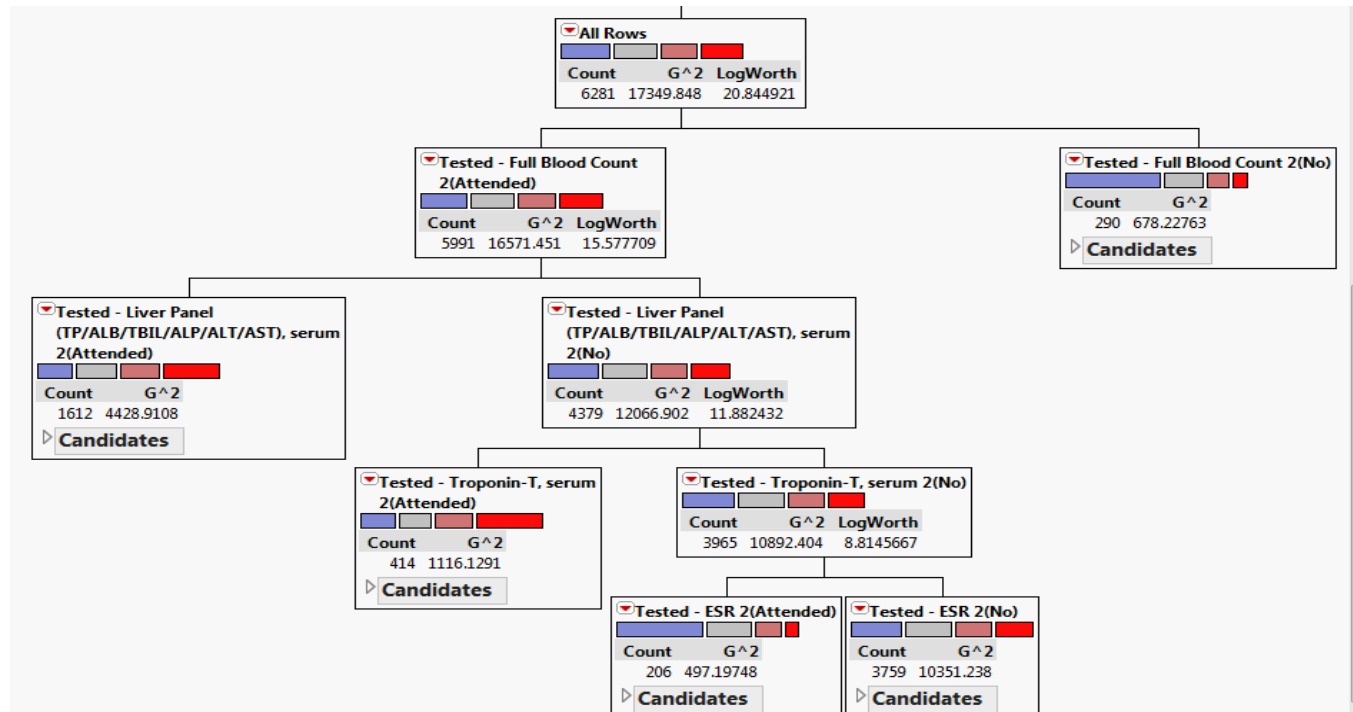
LOS VS LABORATORY TESTS RESULTS

- **No relationship observed**
 - Even when specific groups are analyzed, on the basis of only test results
 - 1 Re-entry
 - No other treatment
 - No other test
- **Both FBC and Renal Panel yielded no observable relationship**



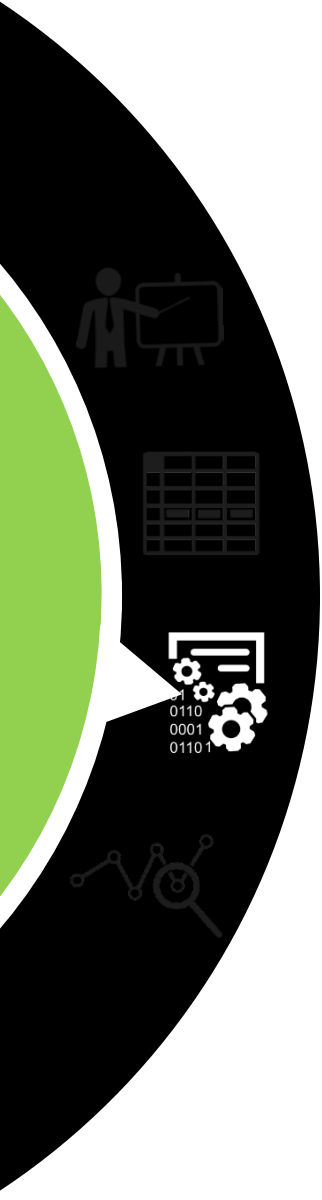
SPECIFIC TESTS

- All tests were looked at in entirety, and using various techniques, were able to isolate a few tests
 - But: Low predictive values



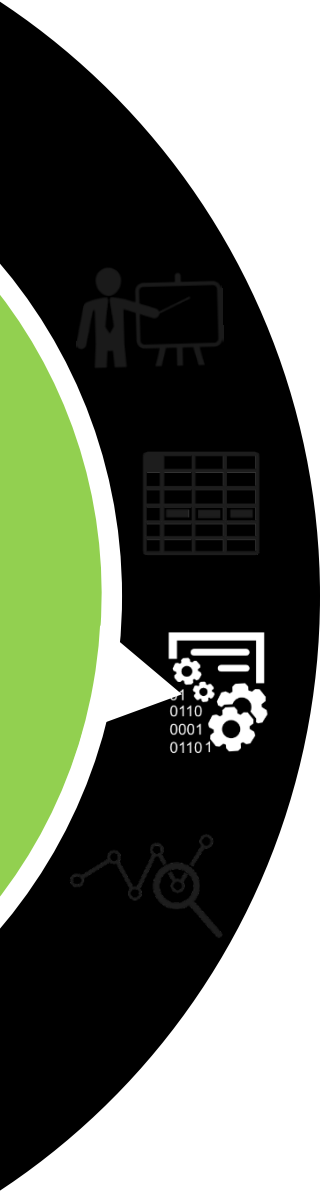
SPECIFIC TESTS

- Better visualized in a heat map chart
- A few tests can be picked out, but as with previous technique, the predictive ability is low
 - Not controlled for other factors



HEATMAP

Lab Test Taken	Minute Band			
	0-79min	80-139min	140-199m...	>200min
Tested - (CK, MB,TNT)	26.92%	15.38%	21.15%	36.54%
Tested - Aerobic Culture	26.32%	33.33%	29.82%	10.53%
Tested - Albumin, serum	15.22%	19.57%	30.43%	34.78%
Tested - Amylase, serum	18.55%	21.92%	22.52%	37.01%
Tested - APTT & PT	27.01%	29.55%	21.52%	21.93%
Tested - Blood Culture (aerobic)	22.73%	33.01%	25.00%	19.26%
Tested - Blood Culture (anaerobic)	22.73%	33.01%	25.00%	19.26%
Tested - C-Reactive Protein, serum	31.65%	29.50%	20.43%	18.42%
Tested - Ca/PO4/Mg, serum	36.84%	28.95%	23.68%	10.53%
Tested - Calcium Total, serum	14.06%	18.75%	26.56%	40.63%
Tested - Creatine Kinase-MB (Mass), serum	17.50%	19.44%	22.22%	40.83%
Tested - Creatine Kinase, serum	17.59%	19.69%	21.52%	41.21%
Tested - D-Dimer Quantitation	17.86%	22.32%	25.00%	34.82%
Tested - ESR	42.54%	28.51%	16.23%	12.72%
Tested - Eye (aerobic) Culture	51.25%	36.25%	7.50%	5.00%
Tested - Eye (anaerobic) Culture	55.26%	31.58%	7.89%	5.26%
Tested - Eye (Fungal) Culture	52.63%	31.58%	8.77%	7.02%
Tested - Full Blood Count	22.72%	26.22%	22.80%	28.26%
Tested - Gram Stain	47.17%	35.85%	12.26%	4.72%
Tested - HBA1c, blood	37.84%	35.14%	10.81%	16.22%
Tested - HIV Screen	52.94%	26.47%	8.82%	11.76%
Tested - Liver Function Test	21.88%	27.08%	17.71%	33.33%
Tested - Liver Panel (TP/ALB/TBIL/ALP/ALT/AST), serum	16.99%	23.80%	24.05%	35.15%
Tested - Liver Panel (TP/ALB/TBIL/ALP/ALT/AST/GGT), serum	53.01%	22.89%	10.84%	13.25%
Tested - Magnesium, serum	15.00%	21.67%	30.00%	33.33%
Tested - Malaria Parasite, blood film	15.79%	42.11%	13.16%	28.95%
Tested - NT-proBNP, serum	18.12%	21.01%	26.09%	34.78%
Tested - Phosphate Iorganic, serum	16.33%	18.37%	30.61%	34.69%
Tested - Potassium, serum	9.72%	20.14%	22.22%	47.92%
Tested - Procalcitonin	32.38%	34.29%	20.95%	12.38%
Tested - Procalcitonin, serum	35.14%	37.84%	18.92%	8.11%
Tested - PT & INR	26.06%	21.13%	24.65%	28.17%
Tested - Renal Panel (U/E/BICARB/CRE), serum	27.64%	25.61%	14.63%	32.11%
Tested - Renal Panel (U/E/BICARB/GLU/CRE), serum	21.95%	26.15%	23.35%	28.56%
Tested - Swab (aerobic) Culture	52.63%	34.21%	10.53%	2.63%
Tested - Thyroid Panel (FT4/TSH)	23.75%	27.50%	18.75%	30.00%
Tested - Thyroid Stimulating Hormone, serum	22.64%	5.66%	32.08%	39.62%
Tested - Thyroxine (T4) Free, serum	30.30%	6.06%	30.30%	33.33%
Tested - Troponin-T, serum	15.58%	19.86%	22.60%	41.95%
Tested - Uric Acid, serum	22.53%	22.53%	26.92%	28.02%



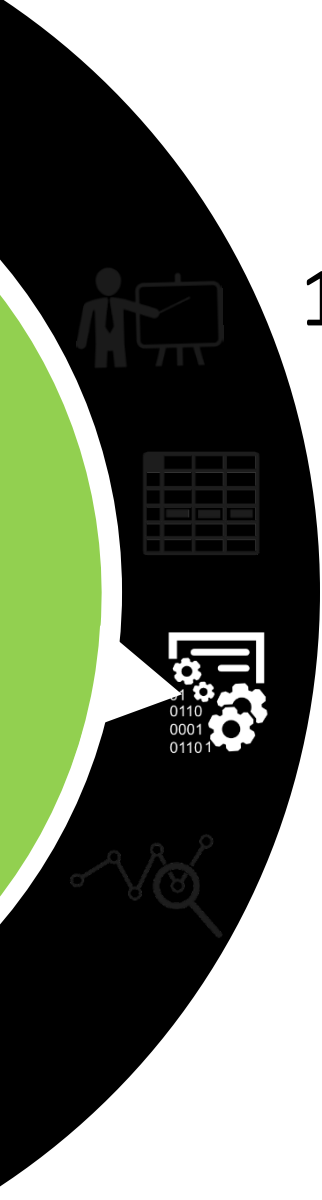
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Tested - Uric Acid, serum	22.53%	22.53%	26.92%	28.02%

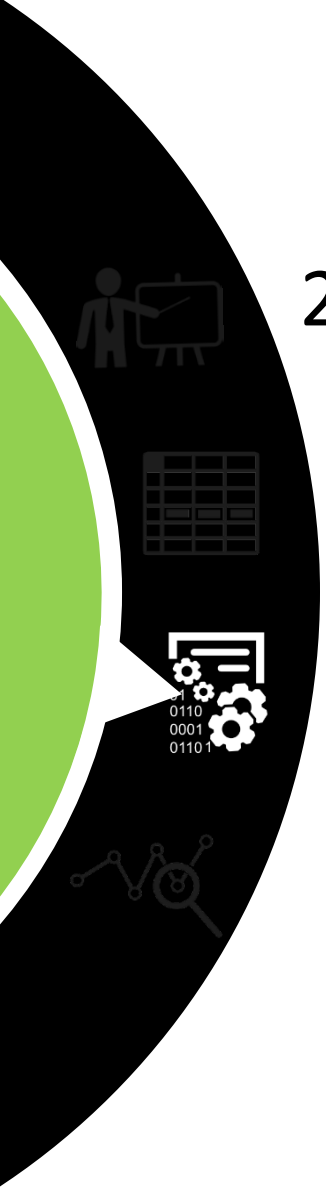


TAKEAWAYS

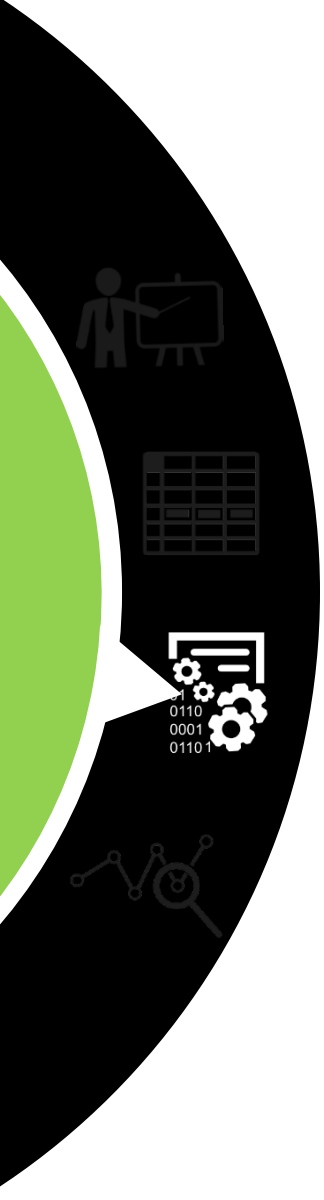
1. Test Results do not affect LoS significantly
 - Runs contrary to observations
 - Observation – more passed tests, shorter consultation time



TAKEAWAYS

- 
2. The lack of data with regards to the specific parts of the process
 - LoS could have evened out due to waiting times in the other parts of the process
 - Diminishing the effect test results

- Optimization possibilities
 - LoS can be further improved as it seems to be constant now despite observed reduced consultation times





RECOMMENDATIONS

RECOMMENDATION

- Can explore use of RFIDs for accurate tracking



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RECOMMENDATION

KNOWN TIME



Length-of-Stay (LoS)





THANK YOU

TEAM TWO 