

## Team Meeting Minutes #3

**Date / Time** 22<sup>nd</sup> Jan 2018, 2.00pm to 5.00pm

**Venue** SMU Library, Project Room 3-5

**Attendees** Taffy Joan, Jerlyn & Jaehyun

**Agenda**

1. Understand Data – KPI
2. Discuss how to plot Employee Staff Group status
3. Preliminary discovery on insights
4. Categorise Course titles

| S/N | Notes / Task  | Action by | Follow up   |
|-----|---|-----------|---|
| 1   | <p><b>Understand Data - KPI</b></p> <p>Target for JLT is lower than EMOS<br/>Number for JLT &lt; EMOS</p> <ul style="list-style-type: none"> <li>• Any Ratio of JLT and EMOS to make fair comparison</li> <li>• What is estimated score: lower score is good or bad</li> <li>• Can use score to compare JLT and EMOS to prove JLT underperforms EMOS</li> </ul>   | Jerlyn    | <p>Email Company to clarify data</p> <p>COMPLETED</p> |
| 2   | <p><b>Employee Staff Group Status</b></p> <ul style="list-style-type: none"> <li>• What chart to plot single Employee's movement of status over the years?</li> </ul> <p>Graphs we want to plot</p> <ul style="list-style-type: none"> <li>• Side by side Department Training frequency (%) for JLT and EMOS</li> </ul>   |           |   |
| 3   | <p><b>Insight</b></p> <p>Frequency of training by department</p> <ul style="list-style-type: none"> <li>• EMOS Top: Warehouse 40%</li> <li>• JLT Top: Operations 40%</li> </ul> <p>EMOS Operation training 0.1% VS</p> <ul style="list-style-type: none"> <li>• JLT Operations training 40%</li> </ul> <p>Common training between JLT and EMOS:</p> <ul style="list-style-type: none"> <li>• Operations</li> <li>• Technical</li> </ul> |           |   |

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|----------|---|--|--|
| <b>4</b> | <b>Categorise Course Title</b><br>To be used for analysing if JLT or EMOS Provider have different training standards according to the type of competency (1,2,3 or A) |  |  |
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Vetted by: