

**Date:** 21/4/2017  
**Time:** 1130-1230  
**Venue:** SIS Project Room 4.6

**Attendees:** Wang Tian Tong  
Gauri Bhatnagar  
Thavanesan  
Prof. Kam Tin Seong

*Sponsor representatives from the National Library Board (NLB):*  
Ms. Angela Tiu  
Ms. Adeline Lee

**Agenda:** Practicum Project presentation and application demonstration

1	<p><u>Feedback gathered from sponsor representatives:</u></p> <ul style="list-style-type: none"><li>a. Very impressed with the presentation and the functionality of the application</li><li>b. The transactions can be tagged to type of books instead of age groups in order to study family transactions better. This is due to the fact that family members can borrow books of behalf of one another (for e.g. parents borrow books for their kids).</li><li>c. Currently there is no data available for visitors of the library who do not borrow books. (for e.g. senior citizens who visit the library just to read newspapers). The data available is that of patrons who borrow the books. So the gap between borrowers and visitors must be taken into account during analysis. At the moment, the gap is 18-19%.</li><li>d. Interested in looking at shopping malls as a variable, as they want to look at relocating libraries in malls to make them standalone libraries.</li><li>e. The direction of NLB is not just looking at how the libraries are physically ready to serve patrons, but also future-ready through online platforms.</li></ul>
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The meeting was adjourned at 1230 hrs. These minutes will be circulated and adopted if there are no amendments reported in the next 24 hours.

Prepared by, Thavanesan

Vetted and edited by, Thavanesan